



Please read this document carefully. It contains important information about your rights and obligations, as well as limitations and exclusions, which may apply to you.

1. The Promoter is BISSELL (Australia) Pty Ltd (ABN 29 125 769 422) of 789 Springvale Road, Mulgrave VIC 3170.
2. Subject to these Terms and Conditions, the Bonus AeroSlim Offer gives consumers the opportunity to receive a BISSELL AeroSlim from the Promoter when you spend \$249 AUD or above on your BISSELL purchase from any participating authorised Australian domestic retail outlets between the 1 December 2025 and 31 December 2025 while stocks last ("the Offer Period"). The Bonus AeroSlim Offer is only available to household retail customers and not available to business or commercial buyers.
3. The eligible BISSELL purchase for this BISSELL AeroSlim Offer is a combined BISSELL product purchase of \$249 AUD or above in the one transaction from any participating Australian retail outlet ("the Eligible Product").
4. To claim the relevant Bonus AeroSlim Offer, claimants must make an eligible BISSELL purchase and **complete and submit an Online Claim Form within 14 days of making an eligible purchase**. The claim form must include the claimant's correct name, street address, email, contact number, and date of purchase. The Claim Form must be submitted by completing the claimant's details on www.bissell.com.au/redemption. A legible copy of the tax invoice for the eligible purchase must be scanned and submitted online at the time this Claim Form is submitted.
5. Valid claims will receive a Bonus AeroSlim in the form of one (1) AeroSlim (4139).
6. Completed Claim Forms must be received by the Promoter within 14 days of making an eligible purchase. Claims submitted after this date will be deemed invalid and you will not receive the Bonus AeroSlim. The Promoter will not be obliged to honour any incomplete forms. The Promoter reserves the right at any time before, on and/or after the closing date of the Bonus AeroSlim Offer to verify the validity of claims and claimants (including a claimant's identity and address), and to disqualify any claimant who tampers with the claiming process or who submits a claim that is not in accordance with these Terms and Conditions. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
7. Claims received will be considered final by the Promoter. Incomplete, inaccurate, erroneous or ineligible claims will be deemed invalid. The Promoter accepts no responsibility for late, lost, misdirected or damaged claims, or failure to receive any claim due to technical difficulties of any kind.
8. The Bonus AeroSlim Offer is only open to Australian residents aged 18 years and over. The directors and employees of the Promoter, its related companies, agencies, suppliers and BISSELL retailers (and members of all such persons' immediate families) are ineligible to participate in the Bonus AeroSlim Offer. Claim forms with an address outside Australia will be invalid.
9. The Bonus AeroSlim Offer cannot be accepted or used in conjunction with any other offer including Direct Response TV Offers. It is not transferable or exchangeable by the customer.
10. Claimants must make an eligible BISSELL purchase during the Offer Period in order to receive the Bonus AeroSlim from the Promoter. The Promoter is not obliged to honour any claim where claimants have paid only the deposit on the Eligible Products or have entered into a rental, lay-by (unless the lay-by was commenced and paid in full during the Offer Period). If the eligible BISSELL purchase is returned under a Money Back Guarantee then all goods must be returned to BISSELL in as new condition at the purchasers cost or in the event the bonus item is not returned then the refund payable will be the price paid less the advertised value of the bonus. Participating Australian retail outlets include: Harvey Norman, Domayne, Joyce Mayne, The Good Guys, JB HI FI, Betta, BiRite, Bing Lee, Super Cheap Auto, bissell.com.au, Global Shop Direct, Amazon.com.au, MyDeal.com.au, Appliances Online, Kogan, Officeworks, Retravisio, Winnings, House, About Clean, ABCD Clean, Vac Direct. The eligible BISSELL purchase value criteria of \$249 or more cannot include the purchase price of an extended warranty or product care sold by a retailer.
11. Only one claim is permitted per Eligible Purchase. Multiple claims are permitted provided that a separate Claim Form is completed for each Eligible Product purchased.
12. You must retain original receipts for all claims as proof of purchase. Failure to produce proof of purchase for all claims as and when requested may result in invalidation of all your claims at the sole and absolute discretion of the Promoter.
13. Consumers will be mailed the BISSELL AeroSlim within approximately 60 days of a valid claim being received by the Promoter. The BISSELL AeroSlim will be sent by ordinary mail to the address provided on the Claim Form. It is the claimant's responsibility to provide the correct address. The Promoter is not responsible for any delays in payment or errors due to factors outside its reasonable control.
14. All claims are subject to verification checks and procedures by the Promoter, as determined by the Promoter in its sole and absolute discretion. The Promoter's decision is final and no correspondence will be entered into.



15. Any costs incurred by you in submitting the Bonus AeroSlim claim or otherwise in participating in this Bonus AeroSlim Offer are your sole responsibility. Liability for any tax on any benefits provided to you will be your responsibility.
16. The Promoter collects your personal information so that you can participate in this Bonus AeroSlim Offer. If the information requested is not provided, you may not participate in this Bonus AeroSlim Offer. The Promoter may use this information to conduct the Bonus AeroSlim Offer and may disclose it to organisations that provide it with administrative services in this regard. The Promoter may also use the information for other purposes as set out in its privacy policy, available at <https://www.bissell.com.au/policies/privacy-policy>. For example, we may disclose your personal information to other entities in the BISSELL corporate group overseas which are located in New Zealand and United States of America. Our privacy policy contains information about how the participant can access and seek correction of personal information held about them, and how to complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint. By participating in the Promotion, you consent to the Promoter so using and disclosing your personal information in accordance with our Privacy Policy <https://www.bissell.com.au/policies/privacy-policy>. The Promoter is bound by the Australian Privacy Principles under the Privacy Act 1988. All personal information will be stored at the office of the Promoter. You are entitled to access, update or correct this information. Any request to do so should be directed to the Promoter at its address set out above.
17. You consent to the Promoter so using and disclosing your personal information. The Promoter is bound by the National Privacy Principles under the Privacy Act 1988. All personal information will be stored at the office of the Promoter. You are entitled to access, update or correct this information. Any request to do so should be directed to the Promoter at its address set out above.
18. If this Bonus AeroSlim Offer is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole and absolute discretion and to the fullest extent permitted by law to: (a) disqualify any claimant; or (b) modify, suspend, terminate, or cancel the Bonus AeroSlim Offer, as appropriate.
19. The laws of Victoria apply to the Bonus AeroSlim Offer to the exclusion of any other law. Claimants submit to the exclusive jurisdiction of the courts of Victoria.
20. Nothing in these Terms and Conditions limits, excludes or modifies or purports to limit, exclude or modify any statutory consumer guarantees or any implied condition or warranty the exclusion of which from these Terms and Conditions would contravene any statute or cause any part of these Terms and Conditions to be void ("Non-Excludable Guarantees"). Subject to the limitations in the preceding sentence, the Promoter excludes from these Terms and Conditions all conditions, warranties and terms implied by statute, general law or custom. Except for liability in relation to a Non Excludable Guarantee, the Promoter (including its officers, employees and agents) excludes all liability whether arising in tort (including without limitation negligence), contract or otherwise for any personal injury or any other loss or damage (including without limitation loss of opportunity or loss of profits) whether direct, indirect, special or consequential, arising in any way out of the Bonus AeroSlim Offer, including, without limitation, the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax implications; and/or (e) the Bonus AeroSlim or use of the Bonus AeroSlim.