

## **AUGUST 2025 NARTA COOKING PROMOTION TERMS AND CONDITIONS**

### **(LE CREUSET BONUS)**

1. Information on how to claim and details of the Bonus Product (as defined below) form part of these Terms and Conditions. Participation in the offer is deemed to constitute acceptance of these Terms and Conditions.
2. The offer is open to Australian residents over the age of 18. Employees (and their immediate families) of the Promoter and agencies associated with this promotion are ineligible to claim ("Claimant"). Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child, or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
3. Claimants under 18 years old must have parental/guardian approval to claim and further, the parent/guardian of the Claimant must read and consent to these Terms and Conditions. Parents/guardians may be required by the Promoter to enter into a further agreement as evidence of consent to the minor submitting a claim in this offer.
4. The offer commences on 01/08/25 and closes for purchases at 11.59pm (AEDT) on 31/08/25 ("Purchase Period"). Claims open 01/08/25 and close at 11:59pm AEDT (for online/email claims) or last mail (for mail claims) on 31/10/2025 ("Claim Period").
5. To be eligible to submit a claim, Claimants must purchase a new eligible Oven, Cooktop, Freestanding Cooker or Rangehood ("Eligible Product"), from a Participating Retailer outlet (either in-store or online) in Australia within the Purchase Period while stocks of Eligible Products last. Refurbished, second-hand Eligible Products or purchases made from non-approved retailers (either in-store or online) are excluded from this offer. A Claimant must have fully paid for the Eligible Product before they are eligible to submit a claim. Where an Eligible Product is returned to the Participating Retailer, the Claimant is not entitled to the Bonus Product.

6. A "Participating Retailer" means any of the following:
  - Betta Home Living
  - Billy Guyatts
  - Bing Lee
  - Bi-Rite Home Appliances
  - Designer Appliances
  - E & S Trading
  - Hart & Co
  - Retravisio
  - Signature Appliances
  - Spartan Appliances
  - Stan Cash
7. "Participating Supplier" – see list below
  - Beko
  - Electrolux
  - Smeg
8. "Eligible Products" – see list in Appendix A
9. To claim, a Claimant must undertake the following steps during the Claim Period:
  - a. Visit [www.cookingpromo.com.au](http://www.cookingpromo.com.au) and follow the prompts to the promotion claim page;
  - b. Input the requested details (including their full name, mailing address, valid email address, mobile number and model number/s of the Eligible Product/s, the date the Eligible Purchase was made, and the Participating Retailer) and upload a copy of the purchase receipt for the Eligible Purchase; and then
  - c. Submit the fully completed online claim form.

The claimant will then receive an email from the Promoter confirming that their claim has been submitted and is subject to verification. Successful claimants will then receive a second email from the Promoter confirming their claim is valid.

10. If during the claim process the Claimant chooses to mail or email their purchase receipt after submitting their online claim, they will be given a Claim ID online. Claimants must then during the Claim Period either:

- a. Write their Claim ID Number on a copy of their purchase receipt and post the copied purchase receipt in a stamped envelope to: Le Creuset Cooking Promotion PO Box 7325 Warringah Mall NSW 2100; or
- b. Scan a copy of their purchase receipt (with their Claim ID written on it) and email it to [claim@cookingpromo.com.au](mailto:claim@cookingpromo.com.au).

If a Claimant does not have access to the internet or has questions regarding the promotion, they can call 1800 285 285 for clarification or to submit a claim over the phone.

11. Upon submitting the online claim form in accordance with the above, and subject to receipt of a valid purchase receipt, each claim will be validated by the Promoter within 5 working days.

12. Claimants must retain their original purchase receipt(s) for all claims as proof of purchase. Failure to produce the proof of purchase for any claim when requested may, in the absolute discretion of the Promoter, result in invalidation of a Claimant's claim and forfeiture of any right to a Bonus Product (as outlined below). Purchase receipt(s) must clearly specify the store of purchase, the product purchased and that the purchase was made during the Purchase Period.

13. The Bonus Product for the Narta Le Creuset Cooking Promotion consists of but is not limited to the following Le Creuset Packages below in the table below.

The Recommended Retail Price (RRP) of the Bonus Product varies and is based on the price paid (including GST) for the Eligible Product as outlined in the table below.

The RRP value is provided by the supplier of the Le Creuset Packages and is correct at the time of the commencement of the Promotion. The Promoter accepts no responsibility for any change in RRP value of the Bonus Product after the commencement of the Promotion.

#### **Value, Tiers and Options for Bonus Products**

Purchase an 'Eligible Product' from a 'Participating Retailer' and the following bonus products are available.

<b>**Total Price Paid for Eligible Product(s) (inc. GST)</b>	<b>Tier</b>	<b>Le Creuset Options (Bonus Product)</b>	<b>Recommended Retail Price (RRP)</b>
\$1,000 to \$1,999.99	Tier 1 / Bonus #1	1 x 20cm Signature Skillet in either Cerise or Azure Blue	\$280
\$2,000 to \$2,999.99	Tier 2 / Bonus #2	1 x 22cm Round Casserole in Azure Blue	\$570

\$3,000 or more	Tier 3 / Bonus #3	1 x 28cm Round Casserole Cerise or Azure Blue plus Utensil Crock and 4 Utensils in Cerise or Azure Blue	\$910
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\*\*The above Tiers (1,2&3) are activated by the combined purchase price of all eligible products on a single invoice.

#### Example

- If the total spend on a single invoice for eligible products is **less than \$1000**, then there are **NO bonus products**.
- If the total spend on a single invoice for eligible products is **between \$1000 and \$1999.99** then the consumer is entitled to **Bonus #1** in the colour of their choice
- If the total spend on a single invoice for eligible products is between **\$2000 and \$2999.99** then the consumer is entitled to **Bonus #2**
- If the total spend on a single invoice for eligible products is **over \$3000** then the consumer is entitled to **Bonus #3** in the colour of their choice

14. The Bonus Products may vary based on their availability from Le Creuset supplier. The Promoter reserves the right to remove Bonus Products or substitute additional Bonus Products during the promotion where Bonus Products become unavailable from the Le Creuset supplier. Any substitute Bonus Product shall not have a value of less than the advertised Recommended Retail Price (RRP).

15. Delivery of Bonus Products will only be made to valid postal addresses within Australia states or territories.

16. Incomplete or illegible claim forms or Purchase Receipts will be deemed invalid. The Promoter shall not be liable for any official claim form that is late or has been lost, stolen, forged, misdirected, or damaged.

17. A maximum of 8 weeks should be allowed for delivery of the Bonus Product from the receipt of a valid claim including any purchase receipts sent in by mail and/or email.

18. The Promoter's decision is final, and no correspondence will be entered into.

19. Nothing in these terms and conditions limits, excludes, or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the offer.

**20. Bonus Products are not transferable or exchangeable and cannot be redeemed for cash.**

21. Any cost associated with accessing the promotional website is the Claimant's responsibility and is dependent on the Internet service provider used. The use of any automated claim software or any other mechanical or electronic means that allows a Claimant to automatically claim repeatedly is prohibited and will render all claims submitted by that Claimant invalid.

22. If this offer is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any Claimant; or (b) to modify, suspend, terminate or cancel the offer, as appropriate.

23. The Promoter collects personal information ("PI") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use, and handle PI as set out in its Privacy Policy, which can be viewed at [narta.com.au/privacy-policy](http://narta.com.au/privacy-policy). In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter and associated promotional partners including Le Creuset Australia Pty Ltd may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. The Privacy Policy also contains information about how claimants may opt out, access, update or correct their PI, how claimants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. Unless otherwise indicated by the Promoter, the Promoter may disclose claimant's PI entities outside of Australia (for a list of the countries, see the Promoter's Privacy Policy), and cannot guarantee that any overseas recipient will not breach the Australian Privacy Principles. By entering the promotion claimants' consent to the overseas transfer on these terms as permitted by the Australian Privacy Principles and agree that the Promoter is not liable in this regard.

24. The Promoter reserves the right, at any time, to verify the validity of claims and Claimant's (including a claimant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the claim process including but not limited to postage and handling costs or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the offer. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

25. The Promoter is Narta International Pty Ltd (ABN 81 003 379 486) of Suite 2.02, Level 2, Building F, 1 Homebush Bay Drive, Rhodes, NSW 2138.

## Appendix A – “Eligible Products”

Brand	Model Code	EAN
Beko	BRH90CX	8690842156199
Beko	BBO6851PDX1	8690842707001
Beko	BBO6851PSDX	8690842707018
Beko	BFC60VMX1	8690842147760
Beko	BFC60GMX	8690842062131
Beko	BCT901IGN	8690842598852
Beko	BCT904IG	8690842570360
Beko	BFC60IPAN	8690842475252
Beko	BRC916GMB	8690842274589
Beko	BRC916GMAN	8690842588730
Beko	BRC916IMB	8690842534744
Electrolux	ERI522DSD	9316561032840
Electrolux	ERI842DSD	9316561032857
Electrolux	EHI645BF	6937042208948
Electrolux	EVEP615DSE	9315538641825
Electrolux	EHI745BE	6937042208030
Electrolux	EHG955BE	6937042208146
Electrolux	EHI955BE	6937042208047
Electrolux	EVEP616DSE	9315538641832
Electrolux	EHI977BE	6937042208061
Electrolux	EVEP618DSE	9315538641856
Electrolux	EVEP619DSE	9315538646127
Electrolux	EVEP626DSE	9315538641870
Electrolux	EHH957BE	6937042208054
Electrolux	EVEP916DSE	9315538641894
Electrolux	EFEP956DSE	9315538641955
Smeg	SHU671X	8017709336493
Smeg	SHU921X	8017709346041
Smeg	SHW910X2	8017709346164
Smeg	SHU971X	8017709336516
Smeg	STH950X2	8017709346157
Smeg	KBTAU900MNE	8017709301521
Smeg	KBTAU900XE	8017709287849
Smeg	KBTAU900NE	8017709301538
Smeg	FS61XNG8-1	8017709310776
Smeg	FS9606XS-1	8017709310592
Smeg	FS9606AS-1	8017709310615
Smeg	FS9608AS-1	8017709310622
Smeg	CS9GMMBA2	8017709330972

Smeg	CSP9GMXA-1	8017709308421
Smeg	CS9GMXA2	8017709330958
Smeg	CS9GMWHA2	8017709330989
Smeg	FSP9610X-1	8017709310639
Smeg	CS7GMXA	8017709286521
Smeg	CX91IMBL	8017709343194
Smeg	FS9010CER-1	8017709310585
Smeg	CG90CIXT	8017709332020
Smeg	CSP9GMXA2	8017709331030
Smeg	CSP9GMMNA-1	8017709308438
Smeg	CSP9GMMBA2	8017709331023
Smeg	C9IMX2	8017709321314
Smeg	C9IMN2	8017709336233
Smeg	C9IMMB2	8017709321956
Smeg	CS6GMXA	8017709286514