

## Terms and Conditions

### Q3 2024 Total 5 Year Warranty on selected Smeg Appliances Guarantee

**Promotional Period: 01 July 2024 to 31 July 2024**

1. Information on how to claim and the offer form part of these Terms and Conditions ("Terms and Conditions"). Participation in the Q3 2024 Total 5 Year Warranty on selected Smeg Appliances Guarantee ("The Offer") deems acceptance of these terms and conditions. Claimants must comply with these Terms and Conditions.
2. The Promoter is Smeg Australia Pty Ltd ABN 33 146 901 082 ("Promoter" or "Smeg")
3. The Promotion commences at 9:00am (AEST) on Monday the 1<sup>st</sup> of July 2024 and closes at 11:59pm (AEST) on Wednesday the 31<sup>st</sup> of July 2024 ("Promotional Period"). The Promotional Period may be extended at the sole discretion of the Promoter.
4. **The Offer** is only valid for purchases in Australia.
5. **The Offer** is: Purchase an eligible Smeg Classic Appliance or Smeg Dishwasher and receive:
  - a. A total of 5-years warranty on all parts on labour

#### **PARTICIPATING PRODUCTS:**

<b>CLASSIC FREESTANDING COOKERS - MULTI FUEL F/S COOKE</b>	
CS6GMAXA2	60CM,4 BURNER GAS/ELEC FFD,FAN
FS61XNG8-1	60cm Classic Dual Fuel FS Cooker (4 Burners/7 Functions) SS
CS7GMAXA	70cm Classic Dual Fuel FS Cooker (5 Burners/9 Functions) SS
CSP9GMMBA2	90CM F/S U/R COOKER,PYRO OVEN,MATTE BLK
CSP9GMAXA2	90CM F/S UPRIGHT COOKER S/S-PYRO OVEN
CS9GMMBA2	90CM UPRIGHT GAS/ELEC COOKER MATTE BLACK
CS9GMWHA2	90CM GAS UPRIGHT COOKER WHITE
CS9GMAXA2	90CM F/S UPRIGHT COOKER S/S
FSP9610X-1	90cm Classic Dual Fuel Pyro FS (6 Burners/10 Functions) SS
FS9606AS-1	90cm Classic FS Cooker (5 Burners/7 Functions) ANT
FS9606XS-1	90cm Classic Dual Fuel FS Cooker (5 Burners/7 Functions) SS
A3AU-81	120cm Opera Double Dual Fuel FS (6 Burners/8+4 Functions) SS
A5AU-81	150cm Opera Double Dual Fuel FS (7 Burners/8+8 Functions) SS
CS6CMXA2	60CM,4 ZONE CERAMIC HOB UPRIGHT
A1PYID-9	90cm Opera Induction/Pyro FS (5 Zones/10 Functions) SS

CG90CIXT	90CM F/S UPRIGHT WITH INDUCTION HOB
CX91IMBL	90CM F/S BLACK UPRIGHT INDUCTION HOB
C9IMMB2	90CM F/S UPRIGHT,INDUCTION HOB BLK-S/S
C9IMN2	90CM F/S UPRIGHT/INDUCTION HOB FULL BLAC
C9IMX2	90CM F/S UPRIGHT WITH INDUCTION HOB
FS9010CER-1	90cm Classic Ceramic FS Cooker (5 Zones/6 Functions) SS
<b>CLASSIC OVENS - SINGLE B/I OVEN</b>	
SFA63M3TVX	60cm Classic Thermoseal Oven (9 Functions) Manual Control SS
SOPA6301TN	60cm Classic Galileo Pyro Oven (14 func) Compact Screen MB
SOPA6301TX	60cm Classic Galileo Pyro Oven (14 Func) Compact Screen SS
SOPA6302S2PN	60cm Classic Galileo PyroSteam 40 Oven (18 Func) Compact Scr
SOPA6302S2PX	60cm Classic Galileo PyroSteam 40 Oven (18 Func) Compact Scr
SFA7300TX	70CM CLASSIC OVEN WITH CLOCK-S/STEEL
SFPA7302TX	70CM PYROLITIC 90L OVEN S/S WITH CLOCK
SFPA7395X2	70cm Classic Thermoseal Pyro Oven (17 Func+50 Auto) TFT SS
SOPA3302TPX	76cm oven with probe
SFP9302TN	90CM PYROLITIC MATTE BLACK I/B OVEN
SFP9302TX	90CM PYROLITIC S/STEEL I/B OVEN
SFRA9300TN	BLACK GIANT 90CM OVEN (90x48)
SFRA9300TVX	90cm RH Classic Thermoseal Oven (9 Func) Digi Screen SS
SOA4302M1N	Compact Classic Speedoven (12 cooking functions) MB
SOA4302M1X	Compact Classic Speedoven (12 cooking functions) SS
SOA4302S3N	Compact Classic Steam 100 Oven (18 cooking functions) MB
SOA4302S3X	Compact Classic Steam 100 Oven (18 cooking functions) SS
DOSPA6395X	60cm Classic Thermoseal Pyro DBL Oven (17 Func+50 Auto) TFT
<b>CLASSIC COOKTOPS - DOMINO HOBBS</b>	
PGA31G-1	30cm Classic Domino Dual Control Wok Gas Cooktop
PGA32G	30cm Classic Domino 2 Burner Gas Cooktop
PGF30B	30cm Classic Domino Electric Barbecue
PGF30F	30cm Classic Domino Deep Fryer
PGF30T-1	30cm Classic Domino Teppanyaki Induction Cooktop
PGF32I-1	30cm Classic Domino Induction Cooktop
PGA64	60cm Classic 4 Burner Gas C/Top Front Ctrl Ultra Low Profile
PV364NAU	"CLASSIC" GAS ON GLASS"DEEP BLACK"HOB
PX364LAU	60cm Classic 4 Burner Gas C/Top Front Ctrl Top Mount
PX364LMBAU	"CLASSIC" FFD 3BURNER+WOK MATTE BLACK
PGA75-4	72cm Classic 5 Burner Gas C/Top Front Ctrl Ultra Low Profile
PX375LAU	72cm Classic 5 Burner Gas C/Top Front Ctrl Side Wok Top Moun
PX375LMBAU	"CLASSIC" 4Gas+Wok Matte Black,C/I Trivit
PV375NAU	"CLASSIC" GAS ON GLASS BLACK HOB
PGA95-4	90cm Classic 5 Burner Gas C/Top Side Ctrl Ultra Low Profile
PGA962	90cm 3+2 Wok S/S CIR FFD Ultra Low Pro
PSA9062	90cm 4+Wok S/S CIR FFD Ultra Low Profile

PV395LNAU	"CLASSIC" GAS ON GLASS "DEEP BLACK" HOB
SA661X2	60cm Ceramic 4 Zone Cooktop Knob Control Bevelled Edge
SE364ETBM	60CM CERAMIC HOB,CANALI KNOBS,BEVEL EDGE
SE464TB	4 ZONE CERAMIC,BEVELLED EDGE,SLIDE CONTR
SE494EMTD	90CM CERAMIC HOB STRAIGHT EDGE-ECO LOGIC
SAI3644B	60CM INDUCTION MULTIZONE, 4 ZONE AV2.0
SAI4634D	60cm 4 Zone Induction C/Top Touch Ctrl Eco Logic Direct Edge
SI2641DAU	4 ZONE INDUCTION HOB 60CM W/ 15amp PLUG
SI364BM	60cm 4 Zone Induction C/Top Knob Ctrl Bevel Edge
SAI4744D	70cm 4 Zone Induction C/Top Touch Ctrl Eco Logic Direct Edge
SAIG3953B	90cm Hybrid 1 Wok+4 Zone C/Top Knob & Touch Ctrl Bevel Edge
SAI3964B	90cm 6 Zone Bridge Induction C/Top Touch Ctrl Bevel Edge
SAI4954D	90cm 5 Zone Induction C/Top Touch Ctrl Eco Logic Direct Edge
<b>CLASSIC B/I COFFEE MACHINES - AUTOMATIC</b>	
CMS4303X	45cm Classic Built-in Coffee Machine
<b>CLASSIC OVEN ACCESSORIES - DRAWERS</b>	
CPR315N	15CM WARMING DRAWER-CLASSIC BLACK
CPR315X	15CM WARMING DRAWER-"CLASSIC" S/STEEL
CR329X	60cm Classic Warming Drawer
<b>RANGEHOODS - CHIMNEY RANGEHOOD</b>	
KV394MB	90CM ANGLED WALL MOUNT MATTE BLACK R/H
KV394N	90CM ANGLED WALL MOUNT BLACK R/HOOD
<b>RANGEHOODS - TELESCOPIC RANGEHOOD</b>	
STH600X1	60cm Telescopic rangehood
STH650X	DELUXE 60CM TELESCOPIC R/HOOD S/S LED
STH650X2	DELUXE 60CM TELESCOPIC R/HOOD S/S LED
STH900X1	90cm Telescopic rangehood
STH950X	DELUXE 90CM TELESCOPIC R/HOOD S/S LED
KSGAU6P4MB	MATTE BLACK INTEGRATED R/HOOD 60CM
KSGAU6P4X	S/STEEL INTEGRATED R/HOOD 60CM
SHU600XHN	60cm Undermount Rangehood
SHU620X	60cm Undermount Rangehood
SHU670X	60cm Undermount rangehood
SHU770X	70cm Undermount rangehood
KSGAU9P4MB	MATTE BLACK INTEGRATED R/HOOD 90CM
KSGAU9P4X	S/STEEL INTEGRATED R/HOOD 90CM
SHU900XHN	90cm Undermount Rangehood
SHU920X	90cm Undermount Rangehood
SHU970X	90cm Undermount rangehood
KDD90CNE	88cm Downdraft Rangehood
KBTAU600XE	60cm Wallmount T-Shape Rangehood
SHW610X1	60cm Wallmount canopy rangehood
KBTAU700XE	70cm Wallmount T-Shape Rangehood

KBTAU900AE	90CM "T" SHAPE ANTHRACITE RANGEHOOD
KBTAU900MNE	90CM "T" SHAPE CHIMNEY HOOD MATTE BLACK
KBTAU900NE	90CM "T" SHAPE CHIMNEY HOOD GLOSS BLACK
KBTAU900XE	90cm Wallmount T-Shape Rangehood
SA940CXA	90cm Wallmount Rangehood
SA980CXA	90CM"T"SHAPE,LED LIGHTING,BAFFLE FILTER
SHWG910X1	SMEG CURVED GLASS 90CM R/HOOD
SHW900XHN	90CM R/HOOD S/S LED LIGHTS TOUCH CONTROL
SHW910X1	90cm Wallmount canopy rangehood
SHW910X2	SMEG 90CM S/STEEL CHIMNEY RANGEHOOD
KBT1200XE	120cm Wallmount T-shape Rangehood
SHIG910X1	SMEG CURVED GLASS ISLAND 90CM R/HOOD

6. For the purposes of these Terms and Conditions:
  - a. "Participating Retail Store" means any one of the Australian retail stores that is authorised by Smeg to sell Participating Products and has been invited by the Promoter to participate in the Promotion. Please contact the store prior to purchase to confirm eligibility;
  - b. "Participating Product" means any of the Smeg products listed by model name and number that are supplied by Smeg in Australia and sold by a Participating Retail Store;
  - c. All colours are applicable to the promotion.
7. Normal manufacturer's warranty conditions apply.
8. **The Offer** does not include the following products:
  - a. wholesale complementary products or accessories
  - b. Benchtop microwave ovens
  - c. Small Appliances
  - d. Professional
  - e. Any item not listed under eligible products will be excluded
  - f. Clearance "last Chance" items or purchased from [www.shop.smeg.com.au](http://www.shop.smeg.com.au)
9. Any costs, fees, expenses, or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, delivery or any other costs that is, at the determination of the Promoter is its absolute discretion, additional or ancillary to the models listed above.
10. To be eligible for this offer, each claimant must:
  - a. Be an Australian resident currently living in Australia with an Australian residential and postal address
  - b. Be the end user of the participating products, meaning the claimant must purchase the participating product for their own use and not for

- commercial purposes, re-sale, re-supply, rental, hire purchase or any other indirect use
  - c. Not claim as part of a multi-residential project, or new homes development sale, or any purchase on a commercial invoice at commercial pricing
  - d. Purchase of eligible product must be paid in full within the Promotional Period.
11. The Promoters decision is final, and no correspondence will be entered into in relation to any such decision.
12. To register, customers must comply with the following process, during the Promotional Period, in order to register for the extended warranty:
- a. purchase a Participating Product from a Participating Retail Store during the Promotional Period;
  - b. visit the website [promotions.smeg.com.au](http://promotions.smeg.com.au);
  - c. follow the prompts to the claim form;
  - d. input the requested personal details;
  - e. input the requested purchase information;
  - f. upload their Proof of Purchase issued by the Participating Retailer of purchase when prompted; and
  - g. submit the fully completed claim form no later than **11:59pm (AEST) on Sunday the 29<sup>th</sup> of October 2023. STRICTLY NO REDEMPTIONS WILL BE PROCESSED AFTER THIS DATE.**
13. Claimants must retain their original purchase receipt(s) ("Proof of Purchase") for all claims as proof of purchase. Failure to produce the Proof of Purchase for all claims when requested may, in the absolute discretion of the Promoter, result in the invalidation of the redemption and forfeiture of any right to The Offer.
14. The Promoter reserves the right to verify the validity of all registrations and disqualify any claimant for tampering with the registration process or for submitting a warranty, which is not in accordance with these terms and conditions.
15. The Promoter accepts no responsibility for illegible, late, lost or misdirected registrations.
16. Incomplete, indecipherable or illegible claims will be deemed invalid. Any incorrect details submitted may render the corresponding claim invalid.
17. The Promoter's decision is final, and no correspondence will be entered into in relation to any such decisions.
18. Any tax liability arising because of accepting redemption amounts is the responsibility of the claimant.

19. To the extent permitted by law, the Promoter is not responsible for any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of any email or online registration form to be received by the Promoter on account of technical problems or traffic congestion on the Internet or at any website, including any injury or damage to the claimant's or any other person's computer related to or resulting from participation or downloading any materials in connection with the Offer.
20. To the extent permitted by law, the Promoter is not responsible for any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of any email or online registration form to be received by the Promoter on account of technical problems or traffic congestion on the internet or any website, including any injury or damage to the Claimants or any other persons computer related to, or resulting from, participation or downloading any materials in connection with **the Offer**.
21. If a Participating Product is returned for a refund, exchange, or purchase is not finalised, **the Offer** is disqualified for the product in question and the claimant will not be refunded that portion of the return price.
22. Any costs associated with this Promotion is each claimant's responsibility. All other ancillary costs including but not limited to insurance, taxes (excluding GST) and all other expenses are the responsibility of the Claimant. The Promoter makes no guarantee of the availability of its web services and not be held responsible for any interruption of service that may interfere with a claimant's ability to participate in this Promotion.
23. Subject to these Terms and Conditions and to the maximum extent permitted by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence) for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the Promotion.
24. Nothing in this agreement excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the *Competition and Consumer Act 2010 (Cth)*, as well as any other implied warranties under the *Australian Securities and Investment Commission Act 2001 (Cth)* or similar consumer protection laws in the States and Territories of Australia. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, affiliated companies, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion. If the Promoter is able to limit the claimants remedy for a breach of a Non-Excludable Guarantee, the liability of the Promoter (as the case may be) for breach of the Non-

Excludable Guarantee is limited to one or more of the following at its option:  
a. in the case of good, the replacement of the good or the supply of equivalent goods, the repair of the goods, the payment of the cost of replacing the goods or of acquiring equivalent goods or the payment of the cost of having the goods repaired; or  
b. in the case of services, the supplying of services again, or the payment of the cost of having the services supplied again.

25. The Promoter's collection, use and disclosure of personal information ("PI") is subject to the Smeg Privacy Policy (available at [smeg.com.au](http://smeg.com.au)) and is incorporated into this agreement. The Promoter collects PI to conduct **the Offer**, and may for this purpose, disclose PI to third parties, including but not limited to agents, contractors and service providers and to any Government authorities and agencies. The promotion is conditional on providing this PI and without this PI, the Promoter cannot process any claims. The claimant consents to the information they submit with their claim being entered into a database and the Promoter may use this information in any media for future promotional, marketing and publicity purposes without any further reference, payment or other correspondence to the claimant. All personal details of the claimants will be stored at the office of the Promoter. A request to access, update or correct any information should be directed to that office.

For consumer enquiries, please contact:

**SMEG AUSTRALIA**

**Ph: 02 8667 4888**

**E: [info@smeg.com.au](mailto:info@smeg.com.au)**