## **Terms and Conditions**

## Q4 2024 Smeg Sale October

Promotional Period: 01 October 2024 – 03 November 2024

- Information on how to claim and the offer form part of these Terms and Conditions ("Terms and Conditions"). Participation in the Q4 2024 Smeg Sale October ("The Offer") deems acceptance of these terms and conditions. Claimants must comply with these Terms and Conditions.
- 2. The Promoter is Smeg Australia Pty Ltd ABN 33 146 901 082 ("Promoter" or "Smeg")
- 3. The Promotion commences at 9:00am (AEST) on Tuesday the 1st of October 2024 and closes at 11:59pm (AEST) on Sunday the 3rd of November 2024 ("Promotional Period"). The Promotional Period may be extended at the sole discretion of the Promoter. Purchases made after the Promotional Period will not be accepted.
- 4. The Offer is only valid for purchases of any Participating Product in Australia.
- 5. The Offer is: Spend on Smeg Classic Appliances and receive up to \$800 cash back.
  - i. Spend \$3,000 and receive a \$300 Cash Card
  - ii. Spend \$6,000 and receive a \$600 Cash Card
  - iii. Spend \$8,000 and receive a \$800 Cash Card
- 6. The Offer is only available on Participating Products. Refer to page 6 for the list of Participating Products.
- 7. For the purposes of these Terms and Conditions:
  - i. "Participating Retail Store" means any one of the Australian retail stores that is authorised by Smeg to sell Participating Products and has been invited by the Promoter to participate in the Promotion. Please contact the store prior to purchase to confirm eligibility;
  - ii. "Participating Product" means any of the Smeg products listed by model name and number that are supplied by Smeg in Australia and sold by a Participating Retail Store, subject to these Terms and Conditions;
  - iii. All colours are applicable to this Promotion.
- 8. Normal manufacturer's warranty conditions apply.
- 9. The Offer does not include the following products:
  - a. Wholesale complementary products or accessories;

- b. Small Appliances;
- c. Professional;
- d. Any item not listed under Participating Products will be excluded;
- e. Clearance "last Chance" items or purchased from <a href="https://www.shop.smeg.com.au">www.shop.smeg.com.au</a>
- 10. Any costs, fees, expenses, or liability of any description to pay any amount for installation, insurance, warranty or extended warranty, delivery or any other costs that is, at the determination of the Promoter is its absolute discretion, additional or ancillary to the models listed above.
- 11. To be eligible for this offer, each Claimant must:
  - i. Be an Australian resident currently living in Australia with an Australian residential and postal address;
  - ii. Be aged 18 years or over, or if under the age of 18, have obtained the consent of their parent or legal guardian to participate in this promotion;
  - iii. Be the end user of the Participating Products, meaning the claimant must purchase the Participating Product for their own personal use and not for commercial purposes, re-sale, re-supply, rental, hire purchase or any other indirect use;
  - iv. Competition shall not be open to purchases made by or for commercial re-sale. All such purchases shall be deemed invalid at the sole discretion of the Promoter.
  - v. Not claim as part of a multi-residential project, or new homes development sale, or any purchase on a commercial invoice at commercial pricing;
  - vi. The qualifying purchase must be paid in full;
  - vii. Comply with the following process, during the Promotional Period, in order to enter:
    - i. purchase a Participating Product from a Participating Retail Store during the Promotional Period;
    - ii. visit the Website promotions.smeg.com.au;
    - iii. follow the prompts to the claim form;
    - iv. input the requested personal details;
    - v. input the requested purchase information;
    - vi. upload their Proof of Purchase issued by the Participating Retailer of purchase where prompted;
    - vii. registration of claim form no later than 11:59pm (AEST) on Sunday the 1st of December 2024; and
    - viii. Fully submit their completed claim no later than 11:59pm (AEST) on Sunday the 23<sup>rd</sup> of February 2025.
- 12. Every valid claim received will be awarded a cash back via Digital Prepaid Mastercard ("Gift Card"). The Promoter will award credit via a Gift Card to each for those eligible Claimants who purchased any Participating Product

during the Purchase Period and have complied with these Terms and Conditions. A Digital Prepaid Mastercard will be awarded within seven (7) business days of verification.

- 13. Digital Prepaid Mastercard will be sent to each eligible Claimant's email address as specified in their online entry form. The Digital Prepaid Mastercard is issued by EML Payment Solutions Limited ABN 30 131 436 532 AFSL 404131 pursuant to license by Mastercard. Mastercard and the circles design are registered trademarks of Mastercard International Incorporated.
- 14. Redemption of the Digital Prepaid Mastercard is subject to the standard terms and conditions, which can be found at <a href="https://thecardnetwork.com.au/pages/terms-conditions">https://thecardnetwork.com.au/pages/terms-conditions</a>. The Digital Prepaid Mastercard requires activation within 60 days from the date of issue and is valid for 12 months once activated.
- 15. Any ancillary costs associated with redeeming a Digital Prepaid Mastercard are not included in this promotion. Any unused balance of a Digital Prepaid Mastercard will not be awarded as cash. Redemption of a Digital Prepaid Mastercard is subject to any terms and conditions of the issuer including those specified on the Digital Prepaid Mastercard.
- 16. Incomplete or indecipherable claims will be deemed invalid.
- 17. Claims must be received during the Promotional Period (or such other date as is specified in these conditions). Claims are deemed to be received at the time they are received by the Promoter and not at the time of submission by the Claimant. Failure of a Claimant to provide their original receipt(s) (as per these terms) (without alteration) to the Promoter upon request may, at the Promoter's discretion, result in an invalid claim (and, at the Promoter's discretion, in all of the Claimant's claims being invalid). The Promoter is not liable for late, lost, incomplete, incorrectly submitted, delayed, illegible, corrupted or misdirected claims or correspondence due to error, omission, tampering, deletion, theft, communications failure or otherwise. The Promoter has no control over communications networks and is not liable for any problems associated with them due to traffic congestion, technical malfunction or otherwise. The Promoter is not liable for any consequences of user error including (without limitation) costs incurred. Claimants who enter using multiple email addresses or aliases may be disqualified. If applicable, consumers are responsible for their own costs associated with accessing the Internet. Automatically generated claims will not be accepted. If claims must be submitted on a claim form, only original claim forms will be accepted. Claim forms and promotional vouchers from any other offer are not valid for this offer.

- 18. The Promoters decision is final, and no correspondence will be entered into in relation to any such decision.
- 19. To the extent permitted by law, the Promoter is not responsible for any problems or technical malfunction of any telephone network or lines, computer online systems, servers or providers, computer equipment, software, failure of any email or online registration form to be received by the Promoter on account of technical problems or traffic congestion on the internet or any website, including any injury or damage to the Claimants or any other person's computer related to, or resulting from, participation or downloading any materials in connection with the Offer.
- 20. If a Participating Product is returned for a refund, exchange, or purchase is not finalised, the Offer is disqualified for the product in question and the claimant will not be refunded that portion of the return price.
- 21. Any costs associated with this Promotion is each Claimant's responsibility. All other ancillary costs including but not limited to insurance, taxes (excluding GST) and all other expenses are the responsibility of the Claimant. The Promoter makes no guarantee of the availability of its web services and not be held responsible for any interruption of service that may interfere with a Claimant's ability to participate in this Promotion.
- 22. The Promoter and/or each Outlet may require claimants to provide proof of identity, proof of age and proof of residency. Identification considered suitable for verification is at the Promoter's and/or Participating Retail Store's discretion.
- 23. The Promoter may, in its sole discretion, disqualify all claims from, and prohibit further participation in this offer by, any person who tampers with or benefits from any tampering with the claim process or with the operation of the offer or acts in violation of these conditions, acts in a disruptive manner or acts with the intent or effect of annoying, abusing, threatening or harassing any other person or behaves in a manner which may diminish the good name or reputation of the Promoter or any of its related bodies corporate or the agencies or companies associated with this offer, is contrary to law or is otherwise inappropriate.
- 24. Gift Cards are not transferable or exchangeable and cannot be redeemed for cash. The Promoter accepts no responsibility for any variation in gift value. If a Gift Card or any element of a Gift Card is unavailable for any reason, the

Promoter may substitute for that Gift Card or element of that Gift Card another item of equal or higher value as determined by the Promoter.

- 25. Subject to these Terms and Conditions and to the maximum extent permitted by law, the Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury (including, without limitation, allergies, skin conditions or other reactions), illness or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this offer or accepting or using any prize, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).
- 26. Without limiting the previous paragraph, the Promoter and its associated agencies and companies will not be liable for any damage, loss, or delay in transit to Gift Cards. Delivery of Gift Cards (where included as part of the Offer) is within Australia only.
- 27. The Promoter is not liable for any tax implications arising from the receipt of Gift Cards. Independent financial advice should be sought.
- 28. Nothing in this agreement excludes or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act 2010 (Cth), as well as any other implied warranties under the Australian Securities and investment Commission Act 2001 (Cth) or similar consumer protection laws in the States and Territories of Australia. Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, affiliated companies, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion. If the Promoter is able to limit the claimants remedy for a breach of a Non-Excludable Guarantee, the liability of the Promoter (as the case may be) for breach of the Non-Excludable Guarantee is limited to one or more of the following at its option:
  - a. in the case of good, the replacement of the good or the supply of equivalent goods, the repair of the goods, the payment of the cost of replacing the goods or of acquiring equivalent goods or the payment of the cost of having the goods repaired; or
  - b. in the case of services, the supplying of services again, or the payment of the cost of having the services supplied again.

- 29. If for any reason any aspect of this Offer is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the offer, or invalidate any affected claims.
- 30. Claimants must, at the Promoter's request, participate in all promotional activity (such as publicity and photography) surrounding the receipt of any gift, free of charge, and they consent to the Promoter using their name and image in promotional material.
- 31. The Promoter's collection, use and disclosure of personal information ("PI") is subject to the Smeg Privacy Policy (available at smeg.com.au) and is incorporated into this agreement. The Promoter collects PI to conduct the Offer, and may for this purpose, disclose PI to third parties, including but not limited to agents, contractors and service providers and to any Government authorities and agencies. The promotion is conditional on providing this PI and without this PI, the Promoter cannot process any claims. The claimant consents to the information they submit with their claim being entered into a database and the Promoter may use this information in any media for future promotional, marketing and publicity purposes without any further reference, payment or other correspondence to the claimant. All personal details of the claimants will be stored at the office of the Promoter. A request to access, update or correct any information should be directed to that office.

## 32. Eligible Products:

MODEL	DESCRIPTION	
Built-in Ovens		
SFA63M3TVX	60cm Classic Thermoseal Oven - Manual Controls (Stainless Steel)	
SOPA6301TX	60cm Classic Pyro Oven - Compact Screen (Stainless Steel)	
SOPA6301TN	60cm Classic Pyro Oven - Compact Screen (Matte Black)	
SOPA6302S2PX	60cm Classic Pyro Steam Oven - EvoScreen (Stainless Steel)	
SOPA6302S2PN	60cm Classic Pyro Steam Oven - EvoScreen (Matte Black)	
SFA7300TVX	70cm Classic Thermoseal MF Oven - Digi Screen (Stainless Steel)	
SFA7300TX	70cm Classic Thermoseal MF Oven - Digi Screen (Stainless Steel)	
SFPA7395X2	70cm Classic Thermoseal Pyro Oven - TFT Screen (Stainless Steel)	
SFPA7302TX	70cm Classic Thermoseal Pyro Oven - EvoScreen (Stainless Steel)	
SOPA3302TPX	76cm Classic Pyro Oven - EvoScreen (Stainless Steel)	
SFRA9300TVX	90cm Classic Reduced Height MF Oven - Digi Screen (Stainless Steel)	

SFRA9300TN	90cm Classic Reduced Height MF Oven - Digi Screen (Matte Black)
SFPA9305SPX	90cm Classic Thermoseal Pyro Oven - VivoMax (Stainless Steel)
SFP9395X1	90cm Classic Thermoseal Pyro Oven - TFT Screen (Stainless Steel)
SFP9302TX	90cm Classic Thermoseal Pyro Oven - EvoScreen (Stainless Steel)
SFP9302TN	90cm Classic Thermoseal Pyro Oven - EvoScreen (Matte Black)
DOSPA6395X	60cm Classic Thermoseal Pyro Double Oven - TFT Screen (Stainless Steel)
SOA4302M1X	45cm Classic Speed Oven - EvoScreen (Stainless Steel)
SOA4302M1N	45cm Classic Speed Oven - EvoScreen (Matte Black)
SOA4302S3X	45cm Classic Steam100 Oven - EvoScreen (Stainless Steel)
SOA4302S3N	45cm Classic Steam100 Oven - EvoScreen (Matte Black)
007110020011	Built-in Coffee Machine
CMS4303X	45cm Classic Built-in Coffee Machine - Stainless Steel
	Warming Drawer
CPR315X	15cm Classic Warming Drawer - Stainless Steel
CPR315N	15cm Classic Warming Drawer - Matte Black
CR329X	30cm Classic Warming Drawer - Stainless Steel
CNOZYN	Benchtop Microwaves
SAM34CXI	Classic 34L Freestanding Microwave with Convection
SAM34XI	Classic 34L Freestanding Microwave with Grill
SA34MX	Classic 34L Freestanding Microwave with Grill
3/104/VIX	Cooktops
PGA31G-1	30cm Classic Domino Dual Control Wok Gas Cooktop
PGA32G	30cm Classic Domino 2 Burner Gas Cooktop
PGF30B	30cm Classic Domino Electric Barbecue
PGF30F	30cm Classic Domino Deep Fryer
PGF30T-1	30cm Classic Domino Teppanyaki Induction Cooktop
PGF32I-1	30cm Classic Domino Induction Cooktop
PX364LAU	60cm Classic 4 Burner Gas Cooktop - Stainless Steel
PGA64	60cm Classic 4 Burner Gas Cooktop - Stainless Steel
PX375AU	72cm Classic 5 Burner Gas Cooktop - Stainless Steel
PX375LAU	72cm Classic 5 Burner Gas Cooktop - Stainless Steel
PGA75-4	72cm Classic 5 Burner Gas Cooktop - Stainless Steel
PGA95-4	90cm Classic 5 Burner Gas Cooktop - Stainless Steel
PGA96	90cm Classic 6 Burner Ultra Low Profile Gas Cooktop - Stainless Steel
PGA962	90cm Classic 6 Burner Ultra Low Profile Gas Cooktop - Stainless Steel
PSA906-5	90cm Classic 5 Burner Ultra Low Profile Gas Cooktop - Stainless Steel
PSA9062	90cm Classic 5 Burner Ultra Low Profile Gas Cooktop - Stainless Steel
PX364LMBAU	60cm Classic 4 Burner Gas Cooktop - Full Matte Black
PX375LMBAU	72cm Classic 5 Burner Gas Cooktop - Full Matte Black
PV364NAU	60cm Classic 4 Burner Gas on Glass on Steel Cooktop
PV375NAU	75cm Classic 5 Burner Gas on Glass on Steel Cooktop
PV395LNAU	90cm Classic 5 Burner Gas on Glass on Steel Cooktop
SE364TBAU	60cm 4 Zone Ceramic Cooktop with Touch Control - Bevelled Edge
SE464TB	
	60cm 4 Zone Ceramic Cooktop with Touch Control - Bevelled Edge
SE394EMTBAU	90cm 4 Zone Ceramic Cooktop with Touch Control - Bevelled Edge
SE494EMTD	90cm 4 Zone Ceramic Cooktop with Touch Control - Straight Edge

SA661X2	60cm 4 Zone Ceramic Cooktop with Knob Control - Bevelled Edge
SE364ETBM	60cm 4 Zone Ceramic Cooktop with Knob Control - Bevelled Edge
SI2641DAU	60cm Classic 4 Zone Induction Cooktop - Eco Power (15A   2.8kW) - Straight Edge
SAI4634D	60cm Classic 3 Zone Induction Cooktop with Touch Control - Straight Edge
SI364BM	60cm Classic 4 Zone Induction Cooktop with Knob Control - Bevelled Edge
	60cm Classic 4 Zone Multizone Induction Cooktop with Touch Control - Bevelled
SAI3644B	Edge
SAI4744D	70cm Classic 4 Zone Induction Cooktop with Touch Control - Straight Edge
SAI4954D	90cm Classic 5 Zone Induction Cooktop with Touch Control - Straight Edge
SAI3964B	90cm Classic 6 Zone Multizone Induction Cooktop with Touch Control - Bevelled Edge
SAIG3953B	90cm Classic Hybrid Cooktop (1 Wok Gas Burner + 4 Zone Induction) - Bevelled Edge
	Rangehoods
STH600X1	60cm Classic Slide Out Rangehood - Stainless Steel
STH900X1	90cm Classic Slide Out Rangehood - Stainless Steel
STH650X	60cm Classic Slide Out Rangehood - Stainless Steel
STH950X	90cm Classic Slide Out Rangehood - Stainless Steel
STH650X2	60cm Classic Slide Out Rangehood - Stainless Steel
STH950X2	90cm Classic Slide Out Rangehood - Stainless Steel
SHU670X	60cm Classic Undermount Rangehood - Stainless Steel
SHU770X	70cm Classic Undermount Rangehood - Stainless Steel
SHU970X	90cm Classic Undermount Rangehood - Stainless Steel
SHU671X	60cm Classic Undermount Rangehood - Stainless Steel
SHU771X	70cm Classic Undermount Rangehood - Stainless Steel
SHU971X	90cm Classic Undermount Rangehood - Stainless Steel
SHU620X	60cm Classic Undermount Rangehood - Stainless Steel
SHU920X	90cm Classic Undermount Rangehood - Stainless Steel
SHU621X	60cm Classic Undermount Rangehood - Stainless Steel
SHU921X	90cm Classic Undermount Rangehood - Stainless Steel
SHU600XHN	60cm Classic Undermount Rangehood - Stainless Steel
SHU900XHN	90cm Classic Undermount Rangehood - Stainless Steel
KSGAU6P4X	60cm Classic Undermount Rangehood with Autovent 2.0 - Stainless Steel
KSGAU6P4MB	60cm Classic Undermount Rangehood with Autovent 2.0 - Matte Black
KSGAU9P4X	90cm Classic Undermount Rangehood with Autovent 2.0 - Stainless Steel
KSGAU9P4MB	90cm Classic Undermount Rangehood with Autovent 2.0 - Matte Black
KDD90CNE	88cm Classic Downdraft Rangehood
KBTAU600XE	60cm Wallmount T-Shape Rangehood - Stainless Steel
KBTAU700XE	70cm Wallmount T-Shape Rangehood - Stainless Steel
KBTAU900XE	90cm Wallmount T-Shape Rangehood - Stainless Steel
KBTAU900MNE	90cm Wallmount T-Shape Rangehood - Matte Black
KBTAU900NE	90cm Wallmount T-Shape Rangehood - Gloss Black
KBTAU900AE	90cm Wallmount T-Shape Rangehood - Anthracite
KS90AEA	90cm Wallmount T-Shape Rangehood - Anthracite
KBT1200XE	120cm Wallmount T-Shape Rangehood - Stainless Steel
SHW610X1	60cm Classic Wallmount Canopy Rangehood - Stainless Steel
SHW910X1	90cm Classic Wallmount Canopy Rangehood - Stainless Steel
SHW900XHN	90cm Classic Wallmount Canopy Rangehood - Stainless Steel

SA940CXA	90cm Classic Wallmount Canopy Rangehood - Stainless Steel		
SA980CXA	90cm Classic Wallmount Canopy Rangehood - Stainless Steel		
KV394N	90cm Classic Vertical Rangehood with Autovent 2.0 - Black		
KV394MB	90cm Classic Vertical Rangehood with Autovent 2.0 - Matte Black		
	Freestanding Cookers		
FS61XNG8-1	60cm Classic MF 4 Burner Freestanding Cooker - Stainless Steel		
FSP9610X-1	90cm Classic Pyro 6 Burner Gas Freestanding Cooker - Stainless Steel		
FS9606XS-1	90cm Classic MF 5 Burner Gas Freestanding Cooker - Stainless Steel		
FS9606AS-1	90cm Classic MF 5 Burner Gas Freestanding Cooker - Anthracite		
FS9608AS-1	90cm Classic MF 6 Burner Gas Freestanding Cooker - Anthracite		
FS9010CER-1	90cm Classic MF 5 Zone Ceramic Freestanding Cooker - Stainless Steel		
CG90CIXT	90cm Classic MF 4 Zone Induction Freestanding Cooker - Stainless Steel		
CX91IMBL	90cm Classic MF 4 Zone Induction Freestanding Cooker - Gloss Black		
CS6GMXA2	60cm Classic MF 4 Burner Gas Freestanding Cooker - Stainless Steel		
CS6CMXA2	60cm Classic MF 4 Zone Ceramic Freestanding Cooker - Stainless Steel		
CS7GMXA	70cm Classic MF 5 Burner Gas Freestanding Cooker - Stainless Steel		
CS9GMXA2	90cm Classic MF 6 Burner Gas Freestanding Cooker - Stainless Steel		
CS9GMWHA2	90cm Classic MF 6 Burner Gas Freestanding Cooker - White		
CS9GMMBA2	90cm Classic MF 6 Burner Gas Freestanding Cooker - Matte Black		
CS9GMNA	90cm Classic MF 6 Burner Gas Freestanding Cooker -Gloss Black		
CSP9GMXA2	90cm Classic Pyro 6 Burner Gas Freestanding Cooker - Stainless Steel		
CSP9GMMBA2	90cm Classic Pyro 6 Burner Gas Freestanding Cooker - Matte Black		
С9ІМХ2	90cm Classic MF 5 Zone Induction Freestanding Cooker - Stainless Steel		
С9ІММВ2	90cm Classic MF 5 Zone Induction Freestanding Cooker - Matte Black		
C9IMN2	90cm Classic MF 5 Zone Induction Freestanding Cooker - Full Matte Black		
A11XPY-9	90cm Opera Pyro 6 Burner Freestanding Cooker - Stainless Steel		
A1PYID-9	90cm Opera Pyro 5 Zone Induction Freestanding Cooker - Stainless Steel		
A3AU-81	120cm Opera Double Dual Fuel 6 Burner Freestanding Cooker - Stainless Steel		
A5AU-81	150cm Opera Double Dual Fuel 7 Burner Freestanding Cooker - Stainless Steel		

For consumer enquiries, please contact:

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