

TCL Air Conditioning Summer Giveaway

Terms and Conditions

Terms & Conditions Schedule

Promotion

TCL Air Conditioning Summer Giveaway

Promoter

TCL Electronics Australia Pty Ltd.

ABN 83 111 032 896

1/800 Princes Highway, Springvale VIC 3171

03 8541 4604

Promotional Period

Start Date: 13/10/2026. 9:00 AM AEDT

End Date: 28/02/2027. 11:59 PM AEDT

Permits

ACT Permit No. TP 26/02400

SA Permit No. T26/1841

Eligible Entrants

Permanent residents of Australia aged 18 and over.

Employees (and their immediate families) of the Promoter and agencies associated with this promotion are ineligible to enter. Immediate family means any of the following: spouse, ex-spouse, de facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

Where a purchase is made through a business, trade, or installer account, the individual associated with that purchase is the eligible entrant for the purposes of this Promotion, and must independently satisfy the eligibility requirements above.

Entry Method

- Purchase an eligible Participating Product—whether discounted or full-priced—from any authorised TCL air conditioning retailer or reseller in Australia, including trade and installer accounts, during the Promotional Period, and upload a valid purchase receipt via the website.
- Visit: <https://www.tcl.com/au/en/ac-promotion> and submit a valid purchase receipt together with your full name, email address, and contact phone number.
- Incomplete or indecipherable entries will be deemed invalid.

Each valid purchase receipt will award the entrant one (1) draw entry. There is no limit on the number of entries an entrant may submit during the Promotional Period, provided that:

- Each entry must be supported by a separate, valid purchase receipt.
- Only one (1) entry is permitted per receipt or transaction. An entrant cannot submit multiple entries using the same receipt.
- Each entry must be submitted separately and meet all entry requirements.

Participating / Eligible Products

All TCL Air Conditioner models are eligible for entry into this Promotion when purchased new from any authorised TCL air conditioning retailer or reseller in Australia, including trade and installer accounts, during the Promotional Period.

Purchases must be made new (not second-hand, refurbished, ex-display, or grey import) and must be supported by a valid purchase receipt clearly indicating the product model, date of purchase, and the authorised retailer's details. Purchases made outside the Promotional Period are ineligible.

Participating Retailers

Participating retailers include any authorised TCL Air Conditioning retailer or reseller in Australia, including trade and installer accounts. If in doubt, an entrant is encouraged to confirm with the retailer whether they are an authorised TCL retailer or reseller prior to making a purchase.

Proof of Purchase

Entrants must retain their original purchase receipt(s) for all entries submitted via the purchase of a Participating Product as proof of purchase. In order to be valid, the receipt or tax invoice must clearly show that the product(s) were paid in full, with no outstanding balance remaining at the time of entry. The receipt must also clearly specify the store of purchase (for offline transactions), the product model(s), and that the purchase occurred during the Promotional Period and prior to the time of entry.

Entrants are required to upload or attach a valid purchase receipt at the time of entry in accordance with the entry instructions. Failure to supply a valid receipt upon entry, or upon request by the Promoter for verification purposes, may result in the invalidation of all entries submitted by the entrant and forfeiture of any right to a prize, at the sole and absolute discretion of the Promoter.

If an entrant is selected as a winner, they will be required to provide a clear photograph of the serial number from the purchased Participating Product for final verification. Failure to supply this serial number upon request may result in disqualification and forfeiture of the prize.

Entrant/Winner Determination

This is a game of chance. Skill plays no part in determining successful entrants. To be eligible, entrants must have purchased a participating product and uploaded their receipt to the promotional website.

Successful entrants will get a chance to win a prize. An entrant can win a maximum of one Fortnightly Prize during the Promotional Period (except SA).

Prizes

There will be a total of ten (10) Fortnightly Prize Winners. Each Fortnightly Prize is a 55" TCL QLED TV (55P7K) valued at AUD \$999.00.

RRP for each Fortnightly Prize: AUD \$999

Total Prize Pool RRP: AUD \$9,990

No. of Winners

10

Prize Draw

There will be one (1) draw conducted per fortnight across the Promotional Period, resulting in a total of ten (10) Fortnightly Draws.

Entries for each Fortnightly Draw will include all entries received from the start of the Promotional Period up until 11:59 PM AEDT on the final day of the relevant Entry Window.

Entrants who win a prize in a Fortnightly Draw will be excluded from participating in any subsequent Fortnightly Draws (except SA).

All Fortnightly Draws will take place at 11:00 AM AEDT on the relevant Draw Date at UMM Communications Pty Limited, Level 2, 44-46 Chippen Street, Chippendale, NSW 2008. The Promoter reserves the right to draw additional reserve entries and record them in case an invalid entry or ineligible entrant is selected.

Fortnightly Prize winners will be notified in writing by email within seven (7) days of the relevant Fortnightly Draw. The final notification will be by 8 March 2027. The winners' first initial, last name and postcode will be published within seven (7) days of the relevant draw online at www.tcl.com/au/en/ac-promotion, with the final publication by 8 March 2027.

Fortnightly Prize winners must claim their prize by 11:59 PM AEDT on the twenty-eighth (28th) day following notification. If required, an unclaimed prize draw will occur at 11:00 AM AEDT on the next business day following the claim deadline, at Level 2, 44-46 Chippen Street, Chippendale, NSW 2008.

The unclaimed Fortnightly Prize winner will be notified via email that same day of the unclaimed prize draw, and the unclaimed winner's first initial, last name and postcode will be published on www.tcl.com/au/en/ac-promotion within seven (7) days of the unclaimed prize draw.

Fortnightly Draw Schedule

The ten (10) Fortnightly Draw dates are outlined in the table below.

Fortnight	Entry Window	Draw Date and Time
1	13 Oct 2026, 9:00 AM AEDT to 25 Oct 2026, 11:59 PM AEDT	26 Oct 2026 at 11:00 AM AEDT
2	13 Oct 2026, 9:00 AM AEDT to 8 Nov 2026, 11:59 PM AEDT	9 Nov 2026 at 11:00 AM AEDT
3	13 Oct 2026, 9:00 AM AEDT to 22 Nov 2026, 11:59 PM AEDT	23 Nov 2026 at 11:00 AM AEDT
4	13 Oct 2026, 9:00 AM AEDT to 6 Dec 2026, 11:59 PM AEDT	7 Dec 2026 at 11:00 AM AEDT
5	13 Oct 2026, 9:00 AM AEDT to 20 Dec 2026, 11:59 PM AEDT	21 Dec 2026 at 11:00 AM AEDT
6	13 Oct 2026, 9:00 AM AEDT to	4 Jan 2027 at 11:00 AM AEDT

3 Jan 2027, 11:59 PM AEDT

7 13 Oct 2026, 9:00 AM AEDT **18 Jan 2027 at 11:00 AM AEDT**

to

17 Jan 2027, 11:59 PM AEDT

8 13 Oct 2026, 9:00 AM AEDT **1 Feb 2027 at 11:00 AM AEDT**

to

31 Jan 2027, 11:59 PM AEDT

9 13 Oct 2026, 9:00 AM AEDT **15 Feb 2027 at 11:00 AM AEDT**

to

14 Feb 2027, 11:59 PM AEDT

10 13 Oct 2026, 9:00 AM AEDT **1 Mar 2027 at 11:00 AM AEDT**

to

28 Feb 2027, 11:59 PM AEDT

All entries received from the start of the Promotional Period are eligible for each Fortnightly Draw, up to and including 11:59 PM AEDT on the last day of the relevant entry window as outlined in the table above.

Fortnightly Prize Terms

Any additional costs not covered by the Fortnightly Prize shall be borne by the winners.

TCL Electronics Australia Pty Ltd will coordinate and cover the cost of delivery of the prize to a single residential address nominated by each Fortnightly Prize winner. Delivery must be to an address within Australia and cannot be split across multiple locations.

Installation, unpacking, assembly and/or connection of the prize item are not included as part of the Fortnightly Prize. It is the sole responsibility of the winner to arrange and cover any associated costs, including sourcing appropriately qualified tradespeople or service providers if required. TCL Electronics Australia Pty Ltd and its associated parties accept no responsibility for the installation, set-up, use, or any issues arising from the installation or operation of the prize item.

Prize Supplier/s

TCL Electronics Australia Pty Ltd

General Conditions

Prize/s are subject to any additional terms and conditions imposed by the relevant supplier or the promoter.

Unless otherwise provided in these T&Cs, any additional costs associated with accepting or using the prize are not included and will be borne by the winner, not by TCL Electronics Australia Pty Ltd or any other third party associated with this Promotion.

Odds of Winning and Maximum Number of Winnings

The odds of winning depend on the number of eligible entries received. An entrant can win a maximum of one Fortnightly Prize during the Promotional Period (except SA).

Winner Selection and Notification

The Winners will be selected by Random Draw under the supervision of the Promoter. The Promoter shall have no liability for a Winner's failure to receive notices due to spam, junk e-mail, or other security settings or for a Winner's provision of incorrect or otherwise non-functioning contact information. If a Winner cannot be contacted, is ineligible, fails to claim the prize within the time specified in "Prize Draw", or fails to timely return a completed and executed declaration and release as required, the prize may be forfeited and an alternate Winner selected. Winners must comply with all applicable Australian laws and these Terms and Conditions. Failure to do so may result in disqualification at the Promoter's sole discretion.

Consent and Publication

By entering the Promotion, entrants acknowledge and agree that the Promoter may collect and use their personal information, including their purchase receipt, to administer the Promotion, verify entries, determine and contact winners, and arrange the delivery of prizes, in accordance with the Promoter's Privacy Policy.

Where required by applicable trade promotion laws or the conditions of any permit or authority, the Promoter will publish the winner's first initial, surname and postcode on the Promoter's website.

Subject to obtaining any consent required by law, each winner agrees that the Promoter may use the winner's name, state or territory of residence, photograph and likeness for reasonable publicity relating to the Promotion, without payment of any additional fee.

Terms and Conditions

The Promoter reserves the right, in its sole discretion, subject to any written directions from a Regulatory authority, to cancel, terminate, modify, or suspend the Promotion should a virus, bug, non-authorised human intervention, fraud, or other cause beyond the Promoter's control corrupt or affect the administration, security, fairness, or proper conduct of the Promotion. In such cases, the Promoter may select a winner(s) from eligible entries received before and/or after the action taken by the Promoter, if appropriate. The Promoter reserves the right at its sole discretion to disqualify any individual who tampers

or attempts to tamper with the entry process or the operation of the Promotion or website or violates these Terms & Conditions. The Promoter has the right, in its sole discretion, to maintain the integrity of the Promotion, to void entries for any reason, including, but not limited to, multiple entries from the same user from different IP addresses; multiple entries from the same computer in excess of that allowed by Promotion rules; or the use of bots, macros, scripts, or other technical means for entering. Any attempt by an entrant to deliberately damage any website or undermine the legitimate operation of the Promotion may be a violation of criminal and civil laws. Should such an attempt be made, the Promoter reserves the right to seek damages to the fullest extent permitted by law.

Limitation of Liability

By entering the Promotion, you agree to release and hold harmless TCL Electronics Australia Pty Ltd and its subsidiaries, affiliates, advertising and promotion agencies, partners, representatives, agents, successors, assigns, employees, officers and directors from any liability, illness, injury, death, loss, litigation, claim or damage that may occur, directly or indirectly, whether caused by negligence or not, from (i) such entrant's participation in the Promotion and/or his/her acceptance, possession, use, or misuse of any prize or any portion thereof; (ii) unauthorised human intervention in any part of the Promotion; (iii) electronic or human error in the administration of the Promotion or the processing of entries; (iv) technical errors of any kind, including but not limited to the malfunction of any computer, cable, network, hardware, or software, or other mechanical equipment; (v) the unavailability or inaccessibility of any transmissions, telephone, or Internet service; (vi) printing errors; (vii) lost, late, postage due, misdirected, or undeliverable mail.

Cancellation/Modification

If, for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation and approval from the relevant authorities.

Disputes

This Promotion is governed by the laws of Australia. By participating in this Promotion, you agree that any disputes arising out of or connected with this Promotion will be subject to the laws and courts of the Australian state or territory in which you ordinarily reside. Any and all disputes that cannot be resolved between the parties shall be resolved individually.

Nothing in these Terms and Conditions limits, excludes, modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence) for any personal injury; or any loss or

damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion.

The Promotion is not sponsored, endorsed, administered by, or associated with Facebook, X (Twitter), TikTok, Instagram, Snapchat, YouTube, Reddit, Pinterest, LinkedIn, or any other social networks used to share the Promotion. You understand that you are providing your information to the owner of the Promotion and not to Facebook, X (Twitter), TikTok, Instagram, Snapchat, YouTube, Reddit, Pinterest, LinkedIn, or any other social networks.

Privacy and Marketing Consent

By entering this promotion, entrants agree that their personal information will be collected, stored, and used by the Promoter, and by any party acting on its behalf, including its licensees, successors, and assigns, in accordance with the Promoter's Privacy Policy, available at <https://www.tcl.com/au/en/legal/privacy-notice>. Entrants acknowledge that their personal information may be used for the purpose of conducting the promotion, administering prize fulfilment, and, where consent is given, for sending marketing communications regarding the Promoter's products, services, offers, and future promotions. Entrants may withdraw their consent or opt out of receiving marketing communications at any time by following the unsubscribe instructions provided or by contacting the Promoter directly.

Acceptance of Rules

By participating in the Promotion, You have affirmatively reviewed, accepted, and agreed to all of the Official Rules, Terms and Conditions.

Participant Consent and Acknowledgement

By submitting an entry, each entrant acknowledges and agrees that:

1. they have read, understood and accepted these Terms and Conditions;
2. all information provided by them is true, accurate and complete;
3. they satisfy all eligibility requirements of the Promotion;
4. the Promoter may verify the validity of their entry, proof of purchase and eligibility to participate in the Promotion;
5. any personal information collected in connection with the Promotion will be handled in accordance with the Privacy Act 1988 (Cth) and the Promoter's Privacy Policy;
6. where the entrant has separately opted in to receive marketing communications, the entrant consents to receiving such communications and understands that consent may be withdrawn at any time; and the Promoter may contact the entrant in relation to the administration of the Promotion, verification of entries, prize fulfilment and any regulatory compliance requirements associated with the Promotion.

Disclaimer

To the maximum extent permitted by law, the Promoter makes no representation or warranty as to the quality, suitability or fitness for purpose of any prize awarded under this Promotion, except to the extent required by applicable law, including the Australian Consumer Law.

The Promoter will not be responsible for any delay, failure or inability to conduct the Promotion or deliver a prize due to circumstances beyond its reasonable control, including acts of God, natural disasters, government restrictions, public health events, industrial disputes, supply chain disruptions, telecommunications failures or technical malfunctions.

Nothing in these Terms and Conditions excludes, restricts or modifies any rights or remedies available to entrants under the Competition and Consumer Act 2010 (Cth), including the Australian Consumer Law, or any other law where such rights cannot lawfully be excluded

Online Entry Disclaimer

The Promoter is not responsible for any entries that are lost, delayed, corrupted, misdirected, incomplete or unavailable due to technical failures, network congestion, internet service interruptions, website outages or any other reason beyond the Promoter's reasonable control.

Platform Disclaimer

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