

Terms and Conditions

Be in to win up to \$10,000 in Haier appliances*

Information on how to enter forms part of these Terms and Conditions. Participation in this competition is deemed acceptance of these Terms and Conditions.

Competition

Purchase a Haier appliance between the 16th of December 2024 and the 31st January 2025 from a participating retailer and enter online to go in the draw to win a Haier Whole of Home Appliance package up to the value of \$10,000 RRP.

Who Can Enter

This competition is only open to Australian residents 18 years of age and over. Employees (and their immediate families) of the Promoter, participating retailers, and agencies associated with this competition are ineligible to enter. One entry per appliance purchased.

Promotional Period

The competition opens 12.01am AEST 16th December 2024 and closes 11.59pm AEST 31st January 2025 ('**Competition Period**'). Entries must be received by the Promoter by 11.59pm 24th February ('**Competition Closing Date**'). Entries received after this date will be ineligible.

How to Enter

Purchase any Haier appliance from a participating retailer during the Competition Period and enter via the promotion entry form at [Haier.com.au/promotions](https://haier.com.au/promotions) no later than the Competition Closing Date.

Appliances must be paid in full prior to entering. Laybys will not be accepted unless paid in full within the Competition Period. Appliances purchased under finance or payment agreements are eligible to participate in this promotion.

Appliances under rental agreements with a minimum period of no less than 18 months are eligible for this competition. To qualify, a rental agreement must be established during the Competition Period. Proof of rental agreement must be submitted with your online entry and must clearly detail the appliance purchased, date of establishment of rental

agreement and the rental term. Appliances under rental plans with rental terms less than 18 months are ineligible to enter.

If an appliance is on backorder ('out of stock') a deposit on that appliance must be paid during the Competition Period to be eligible for this competition. Full payment and receipt of the appliance (and therefore access to the product and serial number(s)) must occur before the Competition Closing Date in order to lodge an online entry.

You must register for your entry online at haier.com.au/promotions. Entrants must agree to these full Terms and Conditions on the online entry form and supply the information marked as mandatory, including providing proof of purchase (or proof of rental agreement).

When entering you must supply the following information:

- a. Contact details – first and last name of claimant (which must match the customer name on the proof of purchase), email address, and daytime contact phone number. The Promoter accepts no responsibility for an entrant submitting incorrect details.
- b. Model and serial number(s) of your appliance
- c. Copy of your proof of purchase - a receipt/tax invoice indicating customer name, date of purchase, store name (including address), invoice number, details of appliance including model number, the price paid (excluding any additional charges e.g. warranty costs) and total invoice amount.

You can provide us with your proof of purchase by either scanning or taking a photo of your proof of purchase and uploading with your claim form.

1. Scanning - scan proof of purchase and save as a PDF
2. Photo - take a photo of your proof of purchase from your smartphone and make sure it is in focus and legible

Please ensure you retain your original proof of purchase. Failure to produce the proof of purchase when requested

may, in the absolute discretion of the Promoter, result in the invalidation of an entry and forfeiture of any right to the prize.

This competition is not open to customers who choose to delay delivery of their appliance beyond the Competition Closing Date as the provision of model and serial number(s) is mandatory for entry.

Prize

The prize is a Haier Whole of Home Appliance Package up to the value of \$10,000 RRP, across Laundry, Refrigeration, Dishwashing, and Cooking appliances. Selection of products at winner's discretion, subject to stock availability. Winner must accept delivery of the products chosen no later than 31 July 2025. Any value short of \$10,000 RRP cannot be redeemed as cash.

Delivery and installation (other than for cooking products) is included in the prize bringing the total prize pool value up to \$11,000 RRP subject to product selection and installation requirements set out below.

Delivery and Installation is included in the prize subject to the following:

(a) Installation is only available within major metropolitan and regional areas that Haier service covers. To check if you live in a qualifying area, please Haier Customer Care on 1300 729 948.

(b) Haier is unable to install cooking products. Installation of any cooking products selected by the Winner is at the winners cost.

(c) Installation cannot be rain checked and must take place by 31 July 2025.

(d) Connections will only be carried out where the joinery, electrical and plumbing requirements meet those shown in the Haier product installation instructions provided with the selected appliance, or as illustrated for the applicable appliance on the Haier website <https://www.haier.com.au/>. All electrical wiring and fittings must meet the electrical standard for the appliance being installed as required by the current AS/NZS3000 electrical wiring regulations.

(e) The appliance must be in place adjacent to where it is to be connected regardless of whether the building is a single or multi-level property.

(f) The appliance must be available to be connected when the Haier trained and supported service technician arrives at the designated premises.

(g) Disconnection, removal and disposal of any old appliance is the responsibility of the winner. The Haier trained and

supported service technician will remove all packaging related to the new appliance if requested.

(h) If the Haier trained and supported service technician is unable to complete the connection of the appliance due to the installation not meeting the conditions set out here or the winner not being available for installation within the agreed upon time frames, a charge may apply to complete the connection.

(i) The Haier trained and supported service technician will not install the front on integrated models.

If your claim for this promotion is validated, you will receive an email with detailed instructions for booking installation. You can submit your preferred date and time for installation by following the link provided in this email. If your selected date and time is available you will receive an email confirming your booking. If your selected date or time is unavailable you will be contacted by a Customer Care representative within 2 - 3 business days to reschedule your booking.

In the event where claimant's Haier trained and supported service technician does not arrive on the agreed day/time of installation, please contact Haier Customer Care on 1300 650 590.

Prize Draw

All valid entries received by the Competition Closing Date will go in the draw to win the prize. The prize draw will take place on 3 March 2025 at 3 Amy Close, Wyong, NSW 2259. The draw will take place at 10:00am AEDT. The winner will be the first valid entry drawn at random.

The winner will be notified in writing within 7 days using the details listed on the winner's entry form and their names will be published on our website <https://www.haier.com.au/promotions>.

The Promoter accepts no responsibility for any costs not specifically included in the prize.

Unclaimed Prize Draw

The Promoter reserves the right to redraw in the event the winner does not respond to the Promoter within 14 days. If required the Promoter will conduct a further draw on 1st April 2025 at 3 Amy Close, Wyong, NSW 2259. The unclaimed prize draw will take place at 10:00am AEDT. The winner of this draw will be notified in writing using the details listed on the winner's entry form. The winner of the major prize draw and/or the unclaimed prize draw will have their details published (First initial, last name and postcode) on the Haier website <https://www.haier.com.au/promotions> within 30 days of the draws.

General

The Promoter (or its associated or affiliated companies or third parties who have licensed its brands to the Promoter or contributed to the application) ("Content Owner") own or license from third parties all application content. All application content remains the sole property of the applicable Content Owner and is protected under all relevant copyright, trade mark and other applicable laws. Nothing on the application should be construed as granting any license or rights to use or distribute any application content, without the Promoter's express written agreement or of the other applicable Content Owner.

The use of any automated entry software or any other mechanical or electronic means that allow an entrant to automatically enter repeatedly is prohibited and will render all entries submitted by that entrant invalid.

The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence) and to disqualify any person tampers with the entry process.

Incomplete, illegible or indecipherable entry forms will be deemed invalid.

No part of the prize is transferable or exchangeable, and the prize cannot be taken as cash.

Subject to relevant regulatory approval to modify, suspend, terminate or cancel the competition, if this competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right to disqualify any entrant; or to modify, suspend, terminate or cancel the competition.

The winner accepts the prize at entirely their own risk.

Insofar as is permitted by applicable law, the Promoter and its agents will not be responsible or liable for any loss, damage, arising in connection with (a) any technical difficulties or equipment malfunction; (b) any theft, unauthorised access or third party interference; (c) any entry that is late, lost, altered, damaged or misdirected; (d) any variation in prize value; (e) any tax liability incurred by an entrant; or (f) participation in the competition or use of a prize, except where it is caused by the negligence or wilful misconduct of the Promoter or its agents.

The Promoter collects personal information in order to conduct the competition and may, for this purpose, disclose such information to third parties, including, but not limited to, suppliers, or use such information to contact the

entrant in relation to this competition. In addition, if the entrant checks the relevant box, the Promoter may use the entrant's personal information for the purposes specified at the time of collection. These Terms and Conditions are deemed to incorporate our Privacy Policy and by entering the competition, you accept the terms and conditions of our Privacy Policy which can be found <https://www.fisherpaykel.com/au/privacy-policy>.

The Promoter may announce and/or advertise this competition on Facebook and/or third party social media platforms. This competition is in no way sponsored, endorsed or administered by, or associated with Meta or other third party social media platforms. Participants understand that they are providing their information to the Promoter and/or agencies acting on its behalf and not to Meta or other third party social media platforms. To the maximum extent permitted by law, you agree that you fully release and will hold Meta and other third party social media platforms harmless from all liability arising in any way out of this competition.

If any provision or part-provision of these Terms and Conditions is held to be invalid, illegal or unenforceable, it shall be deemed deleted, but that will not affect the validity, legality and enforceability of the remaining provisions of these Terms and Conditions.

These Terms and Conditions are governed by the laws of New South Wales, Australia.

The promotion is being run under the approved license numbers:

NSW Authority No. TP/ 04017

ACT Permit No. TP24/ 02858

SA Permit No. T24/ 2189

The 'Promoter' is Fisher & Paykel Australia Pty Ltd (ABN 71 000 042 080) of Level 1, 1 Eden Park Drive, Macquarie Park, NSW, 2113. Telephone 1300 650 590.