

OCTOBER 2024 FRIDGE PROMOTION TERMS AND CONDITIONS

(CASH BACK BONUS and CHANCE TO WIN COMPETITION)

1. Information on how to claim and details of the Bonus Cash Back (as defined below) plus the Chance to Win component form part of these Terms and Conditions. Participation in the offer is deemed to constitute acceptance of these Terms and Conditions.

2. The offer is open to Australian residents over the age of 18. Employees (and their immediate families) of the Promoter and agencies associated with this promotion are ineligible to claim and enter ("Claimant" & "Entrant"). Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child, or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.

3. Claimants / Entrants under 18 years old must have parental/guardian approval to claim and further, the parent/guardian of the Claimant / Entrant must read and consent to these Terms and Conditions. Parents/guardians may be required by The Promoter to enter into a further agreement as evidence of consent to the minor submitting a claim in this offer.

4. The offer commences for purchases on 26/09/24 and closes for purchases made before 11.59pm (AEST) on 31/10/24 ("Purchase Period"). Claims open 26/09/24 and close at 11:59pm AEST (for online/email claims) or last mail (for mail claims) on 30/11/2024 ("Claim Period").

5. Multiple claims permitted, subject to the following:

- (a) a maximum of two (2) claims are permitted per person; and
- (b) each claim must be submitted in accordance with claim requirements.

6. Every valid claim received during the Claim Period will receive a bonus Cash Back for each eligible product purchased. Cash Back Values associated with Eligible Products are listed in Annexure A below.

Cash Back claims and how to claim the Cash Back will be sent to the customer's email address as listed on their claim form.

See Annexure A below for a full list of the Eligible Products and further details on the Cash Back values.

This Cash Back Bonus is not a chance to win but a guaranteed bonus for the purchase of an eligible product from a participating retailer. Values and eligible products are listed in Annexure A. There is a separate competition.

7. **Cash Back Bonus** - To be eligible to submit a claim for the Cash Back(s), Claimants must purchase a new eligible Fridge Product ("Eligible Product"), from a "Participating Retailer" outlet (either in-store or online) in Australia within the Purchase Period while stocks of Eligible Products last. Refurbished, second-hand products or purchases made from non-approved retailers (either in-store or online) are excluded from this offer. A Claimant must have fully paid for the "Eligible Product" before they are eligible to submit a claim. Where an "Eligible Product" is returned to the "Participating Retailer", the Claimant is not entitled to the Cash Back. "Participating Retailers" are listed in Clause 8.

7.1 **Consumer Competition** - In addition to every valid claim being entitled to the relevant Bonus Cash Back offer, each valid claim will then be given the opportunity to enter a consumer competition for a Chance to Win one of thirty (1 of 30) \$1,000 Hello Fresh Vouchers.

After an initial claim is fully validated, the claimant will receive an electronic scratch card that will give them a chance to win 1 of 30 Hello Fresh Vouchers valued at \$1,000 each. To win, the entrant needs to scratch the same 3 of a Kind from the panels. The winners will be random and notified instantly.

The voucher and how to redeem it will be sent to the winner's email address provided in the claim process.

The total value of this prize pool is \$30,000 and there are 30 prizes to be won.

7.2 **Store Salesperson Competition** - In addition to this, the retail store salesperson who sold the eligible product to a winning entrant in the consumer promotion will also win a \$500 Hello Fresh Voucher. There are 30 matching prizes of \$1000 Hello Fresh voucher. Total number of prizes for the store salesperson is 30 and the value is \$15,000

7.3 Therefore, in the total competition there a total of 60 prizes (30 for the consumer and 30 for the store salesperson). The total value of the competition prizes is \$45,000. (\$30,000 for consumer entrants and \$15,000 in matching store salesperson)

7.4 Public announcement of prize winners will be published on Dec 6th 2024 on the following site. www.fridgecashback.com.au.

7.5 **Unclaimed Prizes**

Unclaimed prize draw. This is for any of the 30 Hello Fresh vouchers not won or claimed during the promotion. This includes both the consumer and store salesperson.

A random unclaimed prize draw will occur 11:00 AM on 13 December 2024

Location of draw:
Tactics Marketing
Unit 19, 8 Tilley Lane
Frenchs Forest NSW 2089

Notification of unclaimed prize winners. Unclaimed prize winners will be notified via Email no later than 2 business days after draw.

Public announcement of winners from unclaimed prize draw The winners of all unclaimed prizes will be published here:

www.fridgecashback.com.au, no later than 7 days after draw

8. A **“Participating Retailer”** means any of the following retailers – see list below

- Betta Home Living
- Bing Lee
- Bi-Rite Home Appliances
- Designer Appliances
- E & S Trading
- Fridge & Washer City
- Elite Appliances
- Hart & Co
- JB HiFi (this does NOT include The Good Guys who trade as a separate entity)
- Retravisio
- Spartan Appliances

9. **“Participating Fridge Suppliers / Manufacturers”** – see list below

- Electrolux
- Fisher & Paykel
- Haier
- LG
- Mitsubishi
- Samsung
- Westinghouse

10. **“Eligible Products”** – see list below

Brand	Model
Samsung	SRF9400BFH
Samsung	SRF7900BFH
Samsung	SRF7500SB
Samsung	SRF7500BB
Samsung	SRF7400BB

LG	GS-B599PL
LG	GS-B599MBL
LG	GS-B600PL
LG	GS-B600MBL
LG	GS-N599PL
LG	GS-N599MBL
LG	GS-N600PL
LG	GS-L600PL
LG	GS-L600MBL
LG	GS-V600MBLC
Electrolux	EHE6899BA
Electrolux	EHE6899SA
Electrolux	EQE5657BA
Electrolux	EQE5607BA
Westinghouse	WQE6170BB
Westinghouse	WQE5600BB
Westinghouse	WQE5650BA
Westinghouse	WQE5660BA
Westinghouse	WHE6170BB
Westinghouse	WHE6170SB
Westinghouse	WSE6640BA
Westinghouse	WSE6630SA
Westinghouse	WSE6630WA
Mitsubishi	MR-WX700C-BR-A
Mitsubishi	MR-WX700C-S-A
Mitsubishi	MR-LA635ER-GSL-A
Mitsubishi	MR-LA635ER-GBK-A
Mitsubishi	MR-LA635ER-GWH-A
Mitsubishi	MR-WX700C-W-A
Mitsubishi	MR-LA635ER-GDS-A
F&P	RF730QNUVB1
F&P	RF730QNUVX1
F&P	RF730QZUVB1
Haier	HRF575XHC
Haier	HRF580YHC
Haier	HRF580YHS
Haier	HRF680YPC

11. To claim their Bonus Cash Back(s), a Claimant must undertake the following steps during the Claim Period:
 - a. Visit www.FridgeCashBack.com.au and follow the prompts to the promotion claim page;
 - b. Input the requested details (including their full name, mailing address, valid email address, mobile number, model number and serial number of the Eligible Product(s), the date the Eligible Purchase(s) was

made and the Participating Retailer) and upload a copy of the purchase receipt (showing zero balance) for Eligible Purchase; and then

c. Submit the fully completed online claim form.

The claimant will then receive an email from the Promoter confirming that their claim has been submitted and is subject to verification / validation.

After the Promoter has successfully validated a claim, claimants will then receive a second email from the Promoter confirming their claim is valid and explaining how to claim the bonus cash back values.

Successful claimants will also receive a link to a competition in the form of an electronic scratchy card that will give them a chance to win one of thirty \$1,000 Hello Fresh Vouchers.

If the Entrant is one of the 30 winners they will be notified instantly if they have won a \$1,000 Hello Fresh Voucher. This voucher will be emailed to the winners within 10 working days, to the email address given in the initial claim. Details and terms of use for the Hello Fresh voucher can be found here. (<https://www.hellofresh.com.au/gift>)

12. If during the claim process the Claimant chooses to mail or email their purchase receipt after submitting their online claim, they will be given a Claim ID online. Claimants must then during the Claim Period either:

a. Write their Claim ID Number on a copy of their purchase receipt and post the copied purchase receipt in a stamped envelope to: Fridge Cash Back Promotion PO Box 7325 Warringah Mall NSW 2100; or

b. Scan a copy of their purchase receipt (with their Claim ID written on it) and email it to claim@FridgeCashBack.com.au.

If a Claimant does not have access to the internet or has questions regarding the promotion, they can call 1800 285 285 for clarification or to submit a claim over the phone.

13. Upon submitting the online claim form in accordance with the above, and subject to receipt of a valid purchase receipt, each claim will be validated by the Promoter within 5 working days. Purchase receipts need to show zero balance and be untampered with.

14. Claimants must retain their original purchase receipt(s) for all claims as proof of purchase. Failure to produce the proof of purchase for any claim when requested may, in the absolute discretion of the Promoter, result in invalidation of a Claimant's claim and forfeiture of any right to a Bonus Cash

Back (as outlined below). Purchase receipt(s) must clearly specify the store of purchase, the product purchased and that the purchase was made during the Purchase Period.

15. The Bonus for the Promotion is Cash Back. The payment of the Cash Back will be managed by the Cash Selector platform.

Cash Selector Terms and Conditions

The cashback shall be transmitted by means of the CashSelector platform. A claimant with verified/validated claim shall be sent an email containing a CashSelector link. This email will be sent to the email address provided by the claimant in their claim. It is the claimant's responsibility to ensure the email address provided in the claim is correct, active and monitored. By following the link, the claimant may choose to have the value of the cashback transmitted via:

- Electronic Funds Transfer (EFT) to an Australian bank account.

CashSelector links will expire after the "valid period". The "valid period" is determined by the promoter and is six (6) months from the date of issue. Use of the CashSelector platform and CashSelector links are subject to the terms and conditions located at **www.cashselector.com.au/tnc**, as well as the Promoter's instructions and/or limitations. This includes but is not limited to:

- (a) The email address provided must be correct, active and monitored and
- (b) The CashSelector link must be used before the link expires "valid period".

15.1 The claimant will receive their link to the Chance to Win Digital Scratchy Competition Site after the initial validation has been completed. Again this could take up to 5 working days.

16. Incomplete or illegible claim forms or Purchase Receipts will be deemed invalid. The Promoter shall not be liable for any official claim form that is late or has been lost, stolen, forged, misdirected, or damaged.

17. A maximum of 6 weeks should be allowed for delivery of the Cash Selector link from the receipt of a valid claim including any purchase receipts sent in by mail and/or email.

18. The Promoter's decision is final, and no correspondence will be entered into.

19. Nothing in these terms and conditions limits, excludes, or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other

implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the offer.

20. Any cost associated with accessing the promotional website is the Claimant's responsibility and is dependent on the Internet service provider used. The use of any automated claim software or any other mechanical or electronic means that allows a Claimant to automatically claim repeatedly is prohibited and will render all claims submitted by that Claimant invalid.

21. If this offer is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any Claimant; or (b) to modify, suspend, terminate or cancel the offer, as appropriate.

22. The Promoter collects personal information ("PI") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities.. Entry is conditional on providing this PI. The Promoter will also use, and handle PI as set out in its Privacy Policy, which can be viewed at narta.com.au/privacy-policy. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter and associated promotional partners including Hello Fresh may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. The Privacy Policy also contains information about how claimants may opt out, access, update or correct their PI, how claimants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. Unless otherwise indicated by the Promoter, the Promoter may disclose claimant's PI entities outside of Australia (for a list of the countries, see the Promoter's Privacy Policy), and cannot guarantee that any overseas recipient will not breach the Australian Privacy Principles. By entering the promotion claimants' consent to the overseas transfer on these terms as permitted by the Australian Privacy Principles and agree that the Promoter is not liable in this regard.

23. The Promoter reserves the right, at any time, to verify the validity of claims and Claimant's (including a claimant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these

Terms and Conditions, tampered with the claim process including but not limited to postage and handling costs or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the offer. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

24. The Promoter is Narta International Pty Ltd (ABN 81 003 379 486) of Suite 2.02, Level 2, Building F, 1 Homebush Bay Drive, Rhodes, NSW 2138.

Annexure A – Cash Back Values

Brand	Model	Gift Value
Samsung	SRF9400BFH	\$ 350
Samsung	SRF7900BFH	\$ 350
Samsung	SRF7500SB	\$ 350
Samsung	SRF7500BB	\$ 350
Samsung	SRF7400BB	\$ 350
LG	GS-B599PL	\$ 150
LG	GS-B599MBL	\$ 150
LG	GS-B600PL	\$ 150
LG	GS-B600MBL	\$ 150
LG	GS-N599PL	\$ 200
LG	GS-N599MBL	\$ 200
LG	GS-N600PL	\$ 200
LG	GS-L600PL	\$ 200
LG	GS-L600MBL	\$ 200
LG	GS-V600MBLC	\$ 250
Electrolux	EHE6899BA	\$ 350
Electrolux	EHE6899SA	\$ 350
Electrolux	EQE5657BA	\$ 200
Electrolux	EQE5607BA	\$ 200
Westinghouse	WQE6170BB	\$ 350
Westinghouse	WQE5600BB	\$ 200
Westinghouse	WQE5650BA	\$ 200
Westinghouse	WQE5660BA	\$ 200
Westinghouse	WHE6170BB	\$ 350
Westinghouse	WHE6170SB	\$ 350
Westinghouse	WSE6640BA	\$ 200
Westinghouse	WSE6630SA	\$ 200
Westinghouse	WSE6630WA	\$ 200
Mitsubishi	MR-WX700C-BR-A	\$ 350
Mitsubishi	MR-WX700C-S-A	\$ 350
Mitsubishi	MR-LA635ER-GSL-A	\$ 350
Mitsubishi	MR-LA635ER-GBK-A	\$ 350
Mitsubishi	MR-LA635ER-GWH-A	\$ 350
Mitsubishi	MR-WX700C-W-A	\$ 350

Mitsubishi	MR-LA635ER-GDS-A	\$	350
F&P	RF730QNUVB1	\$	250
F&P	RF730QNUVX1	\$	250
F&P	RF730QZUVB1	\$	250
Haier	HRF575XHC	\$	100
Haier	HRF580YHC	\$	100
Haier	HRF580YHS	\$	100
Haier	HRF680YPC	\$	200