

2024 LAUNDRY CASH BACK PROMOTION TERMS AND CONDITIONS

(CASH BACK BONUS)

1. Information on how to claim and details of the Cash Back (as defined below) form part of these Terms and Conditions. Participation in the offer is deemed to constitute acceptance of these Terms and Conditions.
2. The offer is open to Australian residents over the age of 18. Employees (and their immediate families) of the Promoter and agencies associated with this promotion are ineligible to claim ("Claimant"). Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child, or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
3. Claimants under 18 years old must have parental/guardian approval to claim and further, the parent/guardian of the Claimant must read and consent to these Terms and Conditions. Parents/guardians may be required by the Promoter to enter into a further agreement as evidence of consent to the minor submitting a claim in this offer.
4. The offer commences for purchases on 28/03/24 and closes for purchases made before 11.59pm (AEST) on 01/05/24 ("Purchase Period"). Claims open 28/03/24 and close at 11:59pm AEST (for online/email claims) or last mail (for mail claims) on 31/05/2024 ("Claim Period").
5. Multiple claims permitted, subject to the following:
 - (a) a maximum of two (2) claims are permitted per person; and
 - (b) each claim must be submitted in accordance with claim requirements.
6. Every valid claim received during the Claim Period will receive a bonus Cash Back according to the number of Eligible Product/s purchased. Claimants will receive either (a) one (1) Cash Back valued at up to \$150 when one (1) Eligible Product is purchased; or (b) one (1) Cash Back up to \$400 when two (2) Eligible Products consisting of a washer and dryer combination, are purchased in one transaction, or when one (1) Eligible Product consisting of a washer and dryer combination is purchased. Cash Backs will be sent to the customer's email address as listed on their claim form. See Annexure A below for a full list of the Eligible Products and further details on the Cash Back values.
7. To be eligible to submit a claim for the Cash Back(s), Claimants must purchase a new eligible Laundry Product ("Eligible Product"), from a "Participating Retailer" outlet (either in-store or online) in Australia within the Purchase Period while stocks of Eligible Products last. Refurbished, second-hand products or purchases made from non-approved retailers (either in-store or online) are excluded from this offer. A Claimant must have fully paid for the "Eligible Product" before they are eligible to submit a claim. Where an "Eligible Product" is returned to the "Participating Retailer", the Claimant is not entitled to the Cash Back.
8. A "Participating Retailer" means any of the following retailers – see list below
 - Betta Home Living
 - Bing Lee
 - Bi-Rite Home Appliances
 - Designer Appliances

- E & S Trading
- Fridge & Washer City
- Hart & Co
- JB HiFi
- Retravision
- Spartan Appliances

9. "Participating Laundry Suppliers / Manufacturers" – see list below

- Westinghouse
- Electrolux
- Beko
- Haier
- LG
- TCL
- Samsung

10. "Eligible Products" – see list below

<u>Manufacturer</u>	<u>Product Type</u>	<u>Model Number</u>
Beko	Washer	BFLB904ADG
Beko	Washer	BFLB902ADW
Beko	Dryer	BDPB904HG
Beko	Dryer	BDPB904HW
Beko	Dryer	BDPB802SW
ELECTROLUX	Washer	EWF1042R7WB
ELECTROLUX	Washer	EWF1041R9WB
ELECTROLUX	Dryer	EDH903R9WB
ELECTROLUX	Dryer	EDH913R9WB
Westinghouse	Washer	WWF9024M5WA
Westinghouse	Washer	WWF1044M7WA
Westinghouse	Washer	WWF9024M5SA
Westinghouse	Washer	WWF1044M7SA
Westinghouse	Dryer	WDH804N7WA
Westinghouse	Dryer	WDH804N8SA
Westinghouse	Dryer	WDH904N7SA
Haier	Washer	HWF10AN1
Haier	Washer	HWF10ANB1
Haier	Washer	HWF90AN1
Haier	Washer	HWF90ANB1
Haier	Dryer	HDHP90AN1
Haier	Dryer	HDHP90ANB1
LG	Combo	WWT-1710W
LG	Combo	WWT-1710B
LG	Washer	WV10-1412B
LG	Dryer	DVH10-10B
LG	Combo	WWT-1209FGB

LG	Combo	WWT-1209B
TCL	Washer	C1208FLW
TCL	Dryer	C1208DRW
Samsung	Washer	WW12BB944DGH
Samsung	Washer	WW12BB944DGB
Samsung	Washer	WW90T504DAW
Samsung	Dryer	DV80T5420AW
Samsung	Dryer	DV90BB9440GH
Samsung	Dryer	DV90BB9440GB

11. To claim, a Claimant must undertake the following steps during the Claim Period:

- a. Visit www.laundrycashback.com.au and follow the prompts to the promotion claim page;
- b. Input the requested details (including their full name, mailing address, valid email address, mobile number, model number and serial number of the Eligible Product(s), the date the Eligible Purchase(s) was made and the Participating Retailer) and upload a copy of the purchase receipt (showing zero balance) for the Eligible Purchase; and then
- c. Submit the fully completed online claim form.

The claimant will then receive an email from the Promoter confirming that their claim has been submitted and is subject to verification. Successful claimants will then receive a second email from the Promoter confirming their claim is valid.

12. If during the claim process the Claimant chooses to mail or email their purchase receipt after submitting their online claim, they will be given a Claim ID online. Claimants must then during the Claim Period either:

- a. Write their Claim ID Number on a copy of their purchase receipt and post the copied purchase receipt in a stamped envelope to: Laundry Cash Back Promotion PO Box 7325 Warringah Mall NSW 2100; or
- b. Scan a copy of their purchase receipt (with their Claim ID written on it) and email it to claim@laundrycashback.com.au.

If a Claimant does not have access to the internet or has questions regarding the promotion, they can call 1800 285 285 for clarification or to submit a claim over the phone.

13. Upon submitting the online claim form in accordance with the above, and subject to receipt of a valid purchase receipt, each claim will be validated by the Promoter within 5 working days. Purchase receipts need to show zero balance and be untampered with.

14. Claimants must retain their original purchase receipt(s) for all claims as proof of purchase. Failure to produce the proof of purchase for any claim when requested may, in the absolute discretion of the Promoter, result in invalidation of a Claimant's claim and forfeiture of any right to a Bonus Cash Back (as outlined below). Purchase receipt(s) must

clearly specify the store of purchase, the product purchased and that the purchase was made during the Purchase Period.

15. The Bonus for the Promotion is Cash Back. The payment of the Cash Back will be managed by the Cash Selector platform.

Cash Selector Terms and Conditions

The cashback shall be transmitted by means of the CashSelector platform. A claimant with verified/validated claim shall be sent an email containing a CashSelector link. This email will be sent to the email address provided by the claimant in their claim. It is the claimant's responsibility to ensure the email address provided in the claim is correct, active and monitored. By following the link, the claimant may choose to have the value of the cashback transmitted via:

- Electronic Funds Transfer (EFT) to an Australian bank account.
- Bpay to a valid major Australian Credit Card
- PayPal
- Cheque

CashSelector links will expire after the "valid period". The "valid period" is determined by the promoter and is six (6) months from the date of issue. Use of the CashSelector platform and CashSelector links are subject to the terms and conditions located at **www.cashselector.com.au/tnc**, as well as the Promoter's instructions and/or limitations. This includes but is not limited to:

- (a) The email address provided must be correct, active and monitored and
- (b) The CashSelector link must be used before the link expires "valid period".

16. Incomplete or illegible claim forms or Purchase Receipts will be deemed invalid. The Promoter shall not be liable for any official claim form that is late or has been lost, stolen, forged, misdirected, or damaged.

17. A maximum of 6 weeks should be allowed for delivery of the Cash Selector link from the receipt of a valid claim including any purchase receipts sent in by mail and/or email.

18. The Promoter's decision is final, and no correspondence will be entered into.

19. Nothing in these terms and conditions limits, excludes, or modifies or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act, as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees, and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the offer.

20. Any cost associated with accessing the promotional website is the Claimant's responsibility and is dependent on the Internet service provider used. The use of any

automated claim software or any other mechanical or electronic means that allows a Claimant to automatically claim repeatedly is prohibited and will render all claims submitted by that Claimant invalid.

21. If this offer is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any Claimant; or (b) to modify, suspend, terminate or cancel the offer, as appropriate.

22. The Promoter collects personal information ("PI") in order to conduct the promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, prize suppliers and, as required, to Australian regulatory authorities. Entry is conditional on providing this PI. The Promoter will also use, and handle PI as set out in its Privacy Policy, which can be viewed at narta.com.au/privacy-policy. In addition to any use that may be outlined in the Promoter's Privacy Policy, the Promoter and associated promotional partners may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the claimant. The Privacy Policy also contains information about how claimants may opt out, access, update or correct their PI, how claimants may complain about a breach of the Australian Privacy Principles or any other applicable law and how those complaints will be dealt with. All entries become the property of the Promoter. Unless otherwise indicated by the Promoter, the Promoter may disclose claimant's PI entities outside of Australia (for a list of the countries, see the Promoter's Privacy Policy), and cannot guarantee that any overseas recipient will not breach the Australian Privacy Principles. By entering the promotion claimants' consent to the overseas transfer on these terms as permitted by the Australian Privacy Principles and agree that the Promoter is not liable in this regard.

23. The Promoter reserves the right, at any time, to verify the validity of claims and Claimant's (including a claimant's identity, age and place of residence) and reserves the right, in its sole discretion, to disqualify any individual who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the claim process including but not limited to postage and handling costs or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the offer. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

24. The Promoter is Narta International Pty Ltd (ABN 81 003 379 486) of Suite 2.02, Level 2, Building F, 1 Homebush Bay Drive, Rhodes, NSW 2138.

Appendix A – Cash Back Values

Brand	Category	Model	Single Buy Cash Back Value	Pair Buy Cash Back Value
Beko	Washer	BFLB904ADG	\$150	\$400
Beko	Washer	BFLB902ADW	\$150	\$400
Beko	Dryer	BDPB904HG	\$100	\$400
Beko	Dryer	BDPB904HW	\$100	\$400
Beko	Dryer	BDPB802SW	\$100	\$400
ELECTROLUX-WHITEGOODS	Washer	EWF1042R7WB	\$100	\$400
ELECTROLUX-WHITEGOODS	Washer	EWF1041R9WB	\$150	\$400
ELECTROLUX-WHITEGOODS	Dryer	EDH903R9WB	\$100	\$400
ELECTROLUX-WHITEGOODS	Dryer	EDH913R9WB	\$100	\$400
Westinghouse	Washer	WWF9024M5WA	\$100	\$400
Westinghouse	Washer	WWF1044M7WA	\$150	\$400
Westinghouse	Washer	WWF9024M5SA	\$100	\$400
Westinghouse	Washer	WWF1044M7SA	\$150	\$400
Westinghouse	Dryer	WDH804N7WA	\$100	\$400
Westinghouse	Dryer	WDH804N8SA	\$100	\$400
Westinghouse	Dryer	WDH904N7SA	\$100	\$400
Haier	Washer	HWF10AN1	\$100	\$300
Haier	Washer	HWF10ANB1	\$100	\$300
Haier	Washer	HWF90AN1	\$100	\$300
Haier	Washer	HWF90ANB1	\$100	\$300
Haier	Heat Pump Dryer	HDHP90AN1	\$100	\$300
Haier	Heat Pump Dryer	HDHP90ANB1	\$100	\$300
LG	Combo	WWT-1710W	\$400	
LG	Combo	WWT-1710B	\$400	
LG	Washer	WV10-1412B	\$150	\$400
LG	Dryer	DVH10-10B	\$100	\$400
LG	Combo	WWT-1209FGB	\$300	
LG	Combo	WWT-1209B	\$300	
TCL	Washer	C1208FLW	\$50	
TCL	Dryer	C1208DRW	\$50	
Samsung	Washer	WW12BB944DGH	\$150	\$400
Samsung	Washer	WW12BB944DGB	\$150	\$400
Samsung	Washer	WW90T504DAW	\$100	\$400
Samsung	Dryer	DV80T5420AW	\$100	\$400
Samsung	Dryer	DV90BB9440GH	\$100	\$400
Samsung	Dryer	DV90BB9440GB	\$100	\$400

Notes about Cash Back Values

- Single Buy Cash Back values are payable on that eligible product with a single product claim.
- Pair Buy Cash Back values are payable on that eligible product when purchased with a second eligible product in a single transaction and in a single claim.
- The Pair Buy Cash Back value is one Cash Back value for the eligible purchase of a pair of products.
- Example
 - o Purchase a single LG Dryer DVH1-10B and receive a \$100 Cash Back
 - o Purchase a single LG Washer WV10-1412B and receive a \$150 Cash Back
 - o Purchase both together and receive a single \$400 Cash Back.
 - Purchases are to be made in one transaction. If two receipts are supplied, it counts as two purchases and therefore only eligible for 2 single buy cashbacks not a dual purchase cashback.
- Eligibility of Dual / Pair Cash Back Values
 - o All dual / pair purchases, even if they are from 2 separate brands, are worth \$400.
 - o Exceptions
 - If one of the eligible products are from either TCL or Haier, then it will be applied as two separate single cash backs. Not as a dual / pair cash back.
 - LG Combo Washers purchases are to be treated as single purchases.
 - However, if for example a customer was to, in one transaction, purchase an LG combo washer e.g. WWT-1710W, plus a Westinghouse washer e.g. WWF9024M5SA and Beko dryer e.g. BDPB904HG. This would be worth \$800 cash back in total.
 - o \$400 as a single purchase from the LG model and then an additional \$400 from the dual purchase of Westinghouse and Beko.