



WARRANTY PROMOTION TERMS & CONDITIONS

When you purchase a selected product, you can enjoy peace of mind knowing that it is covered by Changhong Electric (Australia) Pty Ltd's standard manufacturer's warranty.

All TVs, fridges, freezers, and washing machines sold by Changhong Electric (Australia) Pty Ltd come with a free 3-year warranty as standard, covering both parts and labour. For a limited time, Changhong Electric (Australia) Pty Ltd is offering an exclusive extension of the standard manufacturer's warranty on selected products purchased between 1st Aug 2026 and 31st Jan 2027 in the Australian market, extending the coverage from 3 years to 5 years.

5-Year Warranty On Selected Products

Offering an extension of the standard three (3) year warranty on selected products for an additional two (2) years free of charge, increasing the total warranty period to five (5) years from the original purchase date, subject to the terms and conditions of the Standard Warranty. Please refer to the Qualifying Products section below for the list of eligible models. To qualify for the extended warranty, you must register your product using the online form at www.chiq.com.au within 30 days of purchase.

This promotion applies to qualifying products purchased in Australia during the promotional period outlined below. These promotional warranty conditions are in addition to and complement the Standard Warranty Conditions.

In the event of any inconsistency between the provisions of these promotional warranty conditions and the Standard Warranty Conditions, the Standard Warranty Conditions shall prevail.

Our products come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if they fail to meet acceptable quality standards, provided the failure does not constitute a major failure. The benefits offered by this warranty are in addition to any other rights and remedies you may have under applicable law in relation to the goods or services covered by this warranty.

Promotional Period

From 1st Aug 2026 to 31st Jan 2027 (inclusive)



ELIGIBLE MODELS

Fridge

CBM230NS3	CBM231NW2	CBM231NS5E	CBM232NW5E	CBM280NB3	CBM280NB5E
CBM282NBS5E	CBM283NW3	CBM283NW5E	CBM393NB3	CBM394NSS6E	CBM395NBS6E
CBM396NW3	CBM400NB5E	CBM401NW5E	CBM399NBS6E	CBM398NSS6E	CCD499NWS
CCD500NS	CCD502NBS	CCD503NB	CCD596NS	CCD598NWS	CCD601NBS
CFD504NWS	CFD505NBSD	CRBM227NW3	CRBM228NR3	CRBM229NB3	CRSR089DR1
CRSR090DB1	CRSR125DB	CSR241DW	CSS556NBD4E	CSS557NSD4E	CSS559NWD4E
CTM085DB	CTM086DW	CTM118DW	CTM200NSS5E	CTM201NB3	CTM201NB5E
CTM202NW3	CTM202NW5E	CTM253NBS5E	CTM255NW5E	CTM347NB5E	CTM348NW5E
CTM407NB4	CTM408NSS5E	CTM409NBS5E	CTM410NW4	CTM512NSS5E	CTM513NBS5E
CTM514NB4	CTM515NW4				

Freezer

CCF141BE	CCF145BE	CCF142WE	CCF146WE	CCF198BE	CCF201BE
CCF199WE	CCF202WE	CCF299WE	CCF499B5E	CCF500W5E	CCF699BE
CCF700WE	CSF085DW	CSH093NW	CSH145NW	CSH164NBS	CSH164NBS5
CSH165NSS	CSH165NSS5	CSH166NW	CSH166NW5	CSH205NSS	CSH205NSS5
CSH206NW	CSH206NW5	CSH310NBSL5	CSH311NWL3	CSH311NWL5	CSH379NBSL5
CSH379NBSR5	CSH380NWL5	CSH380NWR5			

TV

U43G7PG	U50G7PG	U55G7PG	U58G7PG	U65G7PG	U65QM8VG
U70M9Q	U75F8TG	U75M9	U85F8TG	U98QF8TG PRO	U43QM10
U50QM10	U55QM10	U65QM10	U75QM10	U58QG7L	55M810N
65M810N	75M810N	85M810M	100M810M		

Washer

WFL58SG1	WFL60SW1	WD85SB1	WD85SW1	WD85SG2	WD85PLSW
WFL85SG1	WFL85PLSW	WFL85SW1	WFL85SW	WFL100SW	WFL100SG1
WFL100PLSW	WFL100TDW	WD100TW	WD100TB	WD100TG2	WTL58FDG
WTL59FDB	WTL60FDW	WTL63FDG	WTL64FDB	WTL65FDW	WTL78FDG
WTL79FDB	WTL80FDW	WTL118FDG	WTL120FDW	-	-

Dryer

HPD78PG2	HPD80PW1
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Additional Conditions

These promotional warranty conditions are valid for any person who purchases a Qualifying Product during the Promotional Period within the Territory. The promotional warranty applies only to new (not second-hand) products purchased from Changhong Electric (Australia) Pty Ltd or its authorised retailers.

The promotional warranty is valid only when accompanied by the original invoice, sales receipt, or formal confirmation from Changhong Electric (Australia) Pty Ltd regarding the warranty period.

In addition to the Standard Warranty Conditions, if the product's serial number is defaced, missing, or illegible, the warranty with Changhong Electric (Australia) Pty Ltd will be void. In this case, you should contact the retailer from whom the product was purchased.

Exclusions

The same exclusions and limitations that apply to the Standard Warranty Conditions also apply to the promotional warranty.

Contact

For any queries regarding warranty or product service, please visit our official website at www.chiq.com.au or call us at 1300 796 688.